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AMENDMENT NO. 5

TO: ALL PROSPECTIVE OFFERORS

AMENDMENT

ISSUE DATE: July 16, 2021

OFFER/BID FOR: DCSC-21-FSS-87 - Security Information & Event Management (SIEM)

SUBMISSION

DATE: July 21, 2021, by 1:00 p.m., Eastern Standard Time.

Responses to written question(s) received from prospective offeror(s) are included as Attachment A to this amendment.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED

One (1) copy of this amendment is being sent to only those offerors who received a copy the solicitation. Offerors shall sign below and attach a signed copy of this amendment to each offer to be submitted to the Courts in response to the subject solicitation. Offers shall be delivered in accordance with the instructions provided in the original solicitation documents. This amendment, together with your offer must be received by the District of Columbia Courts no later than the date and time specified for offer submission. Revisions or price changes occasioned by this amendment must be received by the Courts no later than the date and time set for offer submission. Failure to acknowledge receipt of this amendment may be cause for rejection of any offers submitted in response to the subject solicitation. Offerors who have already submitted their responses may revise their technical and/or price proposals.

Darlene D. Reynolds

Darlene D. Reynolds
Contracting Officer

This amendment is acknowledged and is considered a part of the subject solicitation.

Signature of Authorized Representative

Date

Name of Firm

Title of Authorized Representative

DCSC-21-FSS-87 - Security Information & Event Management (SIEM)

ATTACHMENT A Response(s) to Question(s)

Question #1:

Specifically, if DC Courts is expecting your Managed Services provider to monitor, alert, and potentially remediate potential alerts that are generated from your SIEM, does their SOC need to be FedRAMP certified? Typically, if a team is monitoring and responding to alerts, all of this data is forwarded to a service provider's location that is off site or it is stored locally on site and then forwarded to the MSSP that is off site.

In reading your RFP, it appears that if FedRAMP is a requirement, both the location of the SIEM and the MSSP's facility must be FedRAMP certified, is this correct? or can the MSSP SOC be non FedRamp certified and in either case, what type of connection between the location of the SIEM and the location of the MSSP's SOC is acceptable to DC Courts?

RESPONSE # 1:

For Amendment No. 4 - The Courts have revised its response to the above question:

DELETE THE RESPONSE PROVIDED IN AMENDMENT No. 4 AND SUBSTITUTE THE FOLLOWING NEW RESPONSE:

If Vendor cannot meet FedRAMP or FISMA Certification requirements an acceptable alternative is that the vendor can provide the DC Courts access for review and evaluation of the SOC and Datacenter if requested. DC Courts would provide the Vendor with two weeks' notice of intent to visit.

SOC and Data Center must conform and provide the following:

- Meet all NIST Controls associated with classification of SOC and Datacenter Classification of SOC and Datacenter must be submitted with RFP response.
- Data encryption. Must provide data at rest and data in transit encryption.
- Physical defense Vendor must ensure on-premises physical access to the devices where the data is stored is controlled and secure.
- Activity Monitoring Vendor must continuously monitor their networks for suspicious activity to identify malware and any potential hacking activities. In the event of a threat, DC Courts must receive a warning automatically, and after that, the provider should take steps to protect data and the integrity.