

**DISTRICT OF COLUMBIA COURTS
SOLICITATION, OFFER AND AWARD
FOR SUPPLIES, OR SERVICES**

ISSUED BY: DISTRICT OF COLUMBIA COURTS
ADMINISTRATIVE SERVICES DIVISION
PROCUREMENT AND CONTRACTS BRANCH
616 H STREET, N.W., ROOM 612
WASHINGTON, D.C. 20001

DATE ISSUED: June 2, 2021

OPENING DATE: _____

OPENING TIME: _____

CLOSING DATE: July 1, 2021

CLOSING TIME: 2:00 P.M.

SOLICITATION NUMBER: DCSC-21-RFP-61

OFFER/BID FOR: CSSD Mentoring/Life Skills Services

MARKET TYPE: Open

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OFFER (TO BE COMPLETED BY OFFEROR) Note: In sealed bid solicitations "Offer" and Offeror" mean Bid" and Bidder."

The undersigned offers and agrees that, with respect to all terms and conditions accepted by the Courts under "AWARD" below, this offer and the provisions of the RFP/IFB will constitute a Formal Contract.	
OFFEROR	Name and title of Person Authorized to Sign Offer: (Type or Print)
Name:	Signature _____ Date: _____ (Seal)
Street: City, State: Zip Code:	
Area Code & Telephone Number:	Impress Corporate Seal Corporate _____ (Seal) (Secretary) _____ (Attest)

AWARD (To be completed by the District of Columbia Courts)

CONTRACT NO. _____	AWARD AMOUNT \$ _____
ACCEPTED AS TO THE FOLLOWING ITEMS: _____	
	DISTRICT OF COLUMBIA COURTS
	BY: _____ CONTRACTING OFFICER
CONTRACT PERIOD: _____	_____ AWARD DATE

All written communications regarding this solicitation should be addressed to the Contracting Officer at the mailing address listed on page 1. All communications should be directed by email to Maribel Torres at maribel.torres@dccsystem.gov.

This solicitation is an **OPEN MARKET** procurement.

Questions and Explanation to Prospective Offerors:

The prospective Offerors shall submit questions no later than 1:00 p.m., EST on Monday, June 14, 2021. The Courts will not consider any questions received after 1:00 p.m., EST, Monday, June 14, 2021, 2020. Written questions and inquiries should be submitted by email to Maribel Torres, Senior Contract Specialist at maribel.torres@dccsystem.gov.

The Courts will post all amendments and responses to offerors questions in the DC Courts Website at <https://www.dccourts.gov/about/procurement-contracts-branch> under Solicitations. Oral explanations or instructions given by Courts Officials before the award of the contract will not be binding.

Proposal Submission and Identification. (See section L for more information)

Proposals shall be submitted **BY EMAIL** to Maribel Torres, Senior Contract Specialist at maribel.torres@dccsystem.gov no later than 2:00 p.m. EST, on Thursday, July 1, 2021. The offeror's "Subject" email shall indicate:

Proposal for Solicitation Number: DCSC-21-RP-61 CSSD Mentoring/Life Skills Services

PART I

SECTION B - SUPPLIES OR SERVICES AND PRICE/COST

- B.1 The Court Social Services Division (CSSD) of the District of Columbia Courts has identified a need for qualified Contractors to provide Balanced and Restorative Justice BARJ Drop-In Center Based and Community Based Mentoring/Life Skills Services to youth under the supervision of CSSD. This contract request is for individual, and group mentoring services that will be based at BARJ Drop-In Centers and other identified CSSD sites and/or CSSD approved community locations. The D.C. Courts is seeking proposals for the purchase of BARJ Drop-In Center Based and Community Mentoring/Life Skills Services aimed at providing interventions to court involved youth at risk for juvenile delinquency, substance abuse, truancy and academic failure, mental health and child welfare involvement. The vendors are expected to provide in person services and supports in the BARJ Drop-In Centers, and the community as well as virtual services in the community at the discretion of CSSD. All mentoring services will be initiated at the BARJ Drop-In Centers or other locations as determined by CSSD. Community outings for mentoring will start and end at the BARJ Centers or other locations as determined by CSSD unless preauthorized by the probation officer of record and the Contract Monitoring Data and Financial Analysis Unit (COMDAF). The goal of this contract is to aid the CSSD in its mission to maintain public safety, guide youth toward responsible citizenship and build stronger neighborhoods and communities. The initial contract(s) for the prescribed scope/statement of work shall be for a period of one year. **The DC Courts expects to award multiple contract awards for this solicitation. Each Contract is expected to serve approximately one hundred (100) or more youth per year, with a minimum guarantee of at least eight (8) youth per year.**
- B.2 The offeror shall identify the services to be provided in accordance with the compensation rates under section B.3, Contract Price and Section C, Scope of Services, of this Request for Proposals (RFP).

B.3 CONTRACT PRICE:

The Contractor shall be compensated based on the following rates for the Base and Option Years of the contract:

Aggregate Award Group I – Mentoring/ Life Skills Services - Community			
MENTORING/LIFE SKILLS	Evidenced-Based Practice EBP	Best Practice	Emerging Practice
Standing Service(s)			
Individual (Per hour/per youth)	\$58.00	\$53.00	\$48.00
Group (Per hour/per youth)	\$40.60 (\$58.00 x 70% = \$40.60)	\$37.10 (\$53.00 x 70% = \$37.10)	\$33.60 (\$48.00 x 70% = \$33.60)
Aggregate Award Group II – Mentoring –BARJ Center(s)			
MENTORING/LIFE SKILLS BARJ Centers*	Evidenced-Based Practice EBP	Best Practice	Emerging Practice
CSSD Satellite Location(s)			
Individual (Per hour/per youth)	\$46.40 (\$58.00 – 20% = \$46.40)	\$42.40 (\$53.00 – 20% = \$42.40)	\$38.40 (\$48.00 – 20% = \$38.40)
Group (Per hour/per youth)	\$32.48 (\$40.60 – 20% = \$32.48)	\$29.68 (\$37.10 – 20% = \$29.68)	\$26.88 (\$33.60 -20% = \$26.88)
Any mentoring services for durations of longer than four (4) hours will require advanced approval by Contract Monitoring Data and Financial Analysis Unit (COMDAF)			
*The DC Courts has reduced unit prices in this solicitation by twenty (20%) to reflect the value of utilizing the DC Courts BARJ facilities as the service provision location. This includes face-to-face and/or virtual contacts. (Virtual contacts are subject to the approval of the COTR or his/her designee.)			

**Transportation Cost (See Section C.11)	\$25 per youth/per destination up to 40 miles
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All Applicants are required to describe and utilize an Evidence-Based, Best Practice or Emerging Practice in the service delivery to young people.

- The DC Courts shall compensate Contractor's at the rate 50% for missed appointments, up to 2 missed appointments per referral. The DC Courts, COTR must be notified immediately, and within 24 hours, of all missed appointments by electronic email. If there is no electronic communication with the COTR within the specified timeframe, the DC Courts is not responsible for the compensation of the missed appointment.

3.4 Type of contract.

This is a labor hour with fixed hourly rate contract plus reimbursement for obtaining the insurance coverage as required by Clause I.11 of the solicitation. The fixed hourly rate(s) shall include wages, overhead, general and administrative expenses, and profit. The Contractor shall be reimbursed for the actual cost for complying with the insurance requirements specified in CLAUSE I.11 of the solicitation. The Contractor must submit to the Court proof of payment for obtaining the insurance coverage as required by Clause I.11 of the solicitation and the Certificate of Insurance (COI) in order to be reimbursed by the Court.

B.5 BACKGROUND/GENERAL

This Statement of Work (SOW) is issued by the District of Columbia (D.C.) Courts, Family Court, Social Services Division (CSSD). The Court Social Services Division (CSSD) of the District of Columbia Courts has identified a need for a qualified Contractor to provide individual and group Mentoring/Life Skills Services to youth under the supervision of CSSD. The D.C. Courts is seeking proposals for the purchase of Mentoring Services aimed at providing interventions to court-involved youth at-risk for juvenile delinquency, substance abuse, truancy and academic failure, mental health and child welfare involvement.

The Family Court Social Services Division (CSSD) is the District's juvenile probation agency. CSSD is responsible for serving and supervising juveniles involved in the "front-end" of the District's juvenile justice system. Those juveniles include: all newly arrested youth entering the Court system in juvenile delinquency cases, Persons In Need of Supervision (PINS) cases and truancy cases, probation, and diversion matters. CSSD currently has an average of 1,800 juvenile under its supervision.

The mission of the Family Court Social Services Division (CSSD) is to assist in the rehabilitation of youth through the provision of comprehensive services and probation supervision with an eye toward public safety to prevent recidivism and protect the community. CSSD is responsible for all youth involved in DC's juvenile justice system who are not committed to the Department of Youth Rehabilitation Services (DYRS); that is those youth who are awaiting trial and youth on probation following disposition sentencing.

The CSSD focuses on the strengths, and needs of the youth within the context of his/her family.

To ensure public safety and address the needs of District youth under pretrial and/or probation supervision, the CSSD seeks to enhance its therapeutic service delivery, supervision, and interventions with new innovations.

Youth are involved in the Family Court Social Services Division by way of juvenile crime, or Persons In Need of Supervision (PINS) - school absenteeism (truancy) or habitual runaway. These youth are pre-trial, post-trial, on probation or are facing probation revocation. They are able to take advantage of a number of positive, pro-social activities including, but not limited to mentoring, educational enrichment, delinquency prevention supports, recreation and culturally enriching leisure time activities. The contractor will outline positive reinforcement strategies for program participation and provide incentives for staying crime and trouble free. The program will utilize clear, realistic benchmark targets, long-term as well as short-term goals, with tangible, meaningful attainments to gauge the participation and progress of each youth. Programs should work to build young people's skills in problem solving, communication, work and reflection, perseverance, resilience and conflict resolution

WHAT MENTORING IS

- Mentoring is a distinct approach to addressing the many needs of youth. Mentoring is designed to encourage creativity as a natural part of child development
- Mentoring is to support and encourage youth to manage their own learning so that they may maximize their potential, develop their skills, improve their performance and become the person they want to be.
- Mentoring models a healthy relationship and expands a youth's support network Rather than enabling the at-risk young person to focus on the negative aspects of his/her life, effective mentors will help the mentees figure out how to solve their own problems, expanding their horizons and exposing them to opportunities to which they might not otherwise have been exposed. • Mentoring provides the opportunity for new experiences, job opportunities and to build new skills.
- Although the mentor is assigned to a particular youth, they are expected to work with the youth's family, and treatment team to ensure all needs are addressed.

WHAT MENTORING IS NOT

- Mentors are not intended to be therapists; therefore, mentoring is not therapy.
- Mentoring is not a treatment strategy.
- Mentoring does not include assuming the role of parent, probation officer, social worker, psychologist, cleric, or "cool" peer.
- The mentor is not a source of a "free ride," gifts or loans.
- Mentoring is not a forced relationship between the mentor and mentee

- Mentors tend to be caring individuals and there may be a tendency for the mentor to try to "fix" the mentee's problems. However, mentoring does not involve solving life problems for the youth.
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All youth served by CSSD can take advantage of several positive, pro-social activities including, but not limited to, mentoring sessions, delinquency prevention supports, recreation and culturally enriching activities. The Contractor will outline positive reinforcement strategies with CSSD to incentivize program participation. The program will utilize clear, realistic benchmark targets, short-term, as well as long-term goals, with tangible attainments. This program works to build young people's skills in problem solving, communication, teamwork and reflection, perseverance, resilience, and conflict resolution. Contractors must gauge the participation and progress of each youth. Consideration must be given to the youth's individual needs, which may include cognitive and intellectual challenges, ADHD, and emotional dysregulation disorders.

For the purposes of this solicitation, mentoring is defined as a relationship between a caring, positive, pro-social adult and one or more youth over a prolonged period. This relationship and process should incorporate and be based on evidenced-based, best practices or emerging practices in mentoring.

The DC Courts requires the implementation of evidence-based programs, such as The Big Brothers and Big Sisters Community-Based Mentoring Program (BBBSCBM) and/or practices, interventions that research and evaluations have demonstrated to be associated with the best results, such as *The Elements of Effective Practice*, authored by the National Mentoring Partnership. The Contractor shall identify the Evidence-Based Practice, Emerging Practices or Best Practice in their proposal, and this will be evaluated as a technical approach factor.

The Contractor may submit a proposal to provide mentoring services, (face-to-face and virtually) and in both BARJ Drop-In Centers and the community. The Contractor shall be paid according to the pricing set in the table in B.3. To support this contract, a contractor shall occasionally be required to train their personnel. When this occurs and a vendor is training and rotating their personnel through CSSD, those training tours will be unpaid. Mentoring Services for this contract fall into one or more of the following categories:

- **Group Mentoring** programs involve one adult engaging two or more young people and a core group of up to eight (8) youth. This method may enhance the interaction process and facilitate sharing of life views, questions, and experiences. It may also create embarrassing circumstances and hinder the learning process. The mentor must constantly monitor the intervention effectiveness with each of the youth to ensure sustained emotional and behavioral progress.
- **Individual (One-to-One) Mentoring** programs involve one adult mentoring one young person. The one-to-one contact of this type of mentoring can be very effective in allowing a youth the attention and freedom to share their lack of understanding and questions

Contractors shall be compensated according to the rate schedule in Section G of this solicitation. Contractors utilizing the facilities and/or office space of the DC Courts and/or holding virtual sessions to provide services will realize a 20% reduction in the rate of reimbursement.

SECTION C - DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

C.1 STATEMENT OF WORK

The Contractor shall have an extensive background in working with inner city and suburban youth who are both at risk and at promise. Contractor shall develop a mentoring program with capacity to serve monthly, between one (1) and Fifty (50) court-involved youth at-risk for juvenile delinquency, substance abuse, truancy and academic failure, mental health and child welfare involvement. The Contractor shall offer individual and group mentoring/life skills activities designed to increase the social, developmental and communication skills of young people and to prevent further involvement with the juvenile system. A referred youth shall receive individual or group, mentoring/life skills services at the direction of CSSD, and not the Contractor. The length of time of the services per youth is determined by CSSD and will be determined based upon the youth's need, and the youth's legal status.

All mentoring/life skills services shall be initiated at the BARJ Drop-In Centers or other location as determined by CSSD. Community outings for mentoring/life skills services will start and end at the BARJ Centers or other locations as determined by CSSD unless preauthorized by the probation officer (PO) of record and the Contract Monitoring Data and Financial Analysis Unit (COMDAF).

To avoid conflicts of interest, no contractor shall employ a staff person of CSSD to provide mentoring/life skills services to CSSD involved youth.

C.1.2 Any mentoring/life skills services for durations of longer than four (4) hours will require advanced approval whenever feasible by the assigned PO, the unit SPO, or (COMDAF). All requests must be in writing and include the PO, the SPO, the Unit Clerk and COMDAF.

C.1.3 Contractors shall be compensated according to the rate schedule in Sections B.3 and G.1 of this solicitation. Contractors utilizing the facilities and/or Office space of the DC Courts to provide services will realize a twenty percent (20%) reduction in the cost of services paid.

C.1.4 For the purpose of this Contract, eligible youth are defined as persons under the age of 20 years old; however, Contractors may choose to narrow or target the age range for which they propose to provide services.

C.1.5 Due to the vulnerable nature of the youth population, and potential issues of program liability, the proposed program design must ensure the safety and general well-being of youth participants, as well as the appropriateness of adult paid and unpaid staff of the program. Adult paid and unpaid staff can be restricted from working with CSSD youth, notwithstanding the approval of a background check.

C.1.6 Applicant program design is to be based on Evidence-Based, Best Practices or Emerging Practices. The program design shall incorporate mentoring and additional protective factors to assist youth with their development. In addition, the design shall consider best or effective practices in youth development, mentoring and leadership programs, and in mentoring practices.

C.1.7 For the purpose of this solicitation, mentoring program design(s) should support a structured relationship between an adult and one or more youth. Mentoring promotes positive behaviors, attitudes, and outcomes for youth and reduces risk-factors. It has been shown to improve academic performance and/or social or job skills, support behavioral or other personal development, and reduce alcohol and other drug consumption. Successful mentoring programs include matches between a mentor and one or more youth; mentoring can take place in multiple CSSD approved, formal and informal settings, including BARJ Drop-In Centers, as well as in a school or program context.

*According to the Connecticut Mentoring Partnership, "Mentoring" is defined as:
"A relationship over a prolonged period of time between two or more people where
an older, caring, more experienced individual provides help to the younger person
as he/she goes through life."*

C.1.8 The purpose of adult mentoring is to build positive, and supportive relationships between youth and adults; and to provide positive adult role models for youth. Adult mentoring is a one-to-one supportive relationship between an adult and a youth that is based on trust. High-quality adult mentoring programs include an adult role model who builds a working relationship with a youth and who fosters the development of positive life skills in youth. Youth should receive adult mentoring for the period of participation and a subsequent period to be determined for each youth.

C.1.9 Successful Contractors shall implement programs that will recognize and address the factors that can lead to or serve as a catalyst for delinquency or other problem behaviors in underserved youth (e.g., lack of education or employment opportunities, attitudes in the community or family that condone criminal activity, lack of parental supervision). Proposals should contain a description of all services that the applicant will provide to address these issues and their expected outputs.

C.1.10. Examples of Outputs

- a. Number of youth referrals
- b. Number of youth assigned to a mentor within 48 hours
- c. Average number of contact hours between individual youth and mentor
- d. Total number of contact hours
- e. Total hours of mentor
- f. Total hours of mentor support
- g. Increase in youth participation

C.1.11. Examples of Outcomes

- a. Increased social activities absent conflict
 - b. Increased appropriate communication skills with adults and peers
 - c. Increased positive attitude toward school or work
 - d. Increased positive attitude toward adults
 - e. Increased academic progress
 - f. Increased school attendance
 - g. Increased participation and compliance in court-ordered activities and requirements
- C.1.12 Contractors shall include structured activities as a component of the program design. Structured activities are defined as activities that are the result of planning, curriculum development, and program design that the mentor and mentoring participant(s) can engage in together. Research underscores that providing this type of structured support to mentors and mentees is associated with improved outcomes.
- C.1.13 Contractors shall design and describe their program matching process to mentors and mentees based on youth's needs and interests and a mentor's experiences, skills, and interests.

C.2 Program Description and Implementation

- C.2.1 Contractors shall submit a staff capacity and assignment report monthly and as requested. Describe your number of available staff and their capacity to accommodate referrals.
- C.2.2 Contractors shall be willing to accommodate youth referrals for services at any time as Contractor capacity allows (i.e., support open enrollment for service provision). Please discuss your new referral process and the average time it takes for tutorial services to begin.
- C.2.3 Describe your program in terms of location, length of sessions, frequency, enrollment process, and any other elements that best explain your program model.
- C.2.4 Describe the relationship between the mentor and youth and the activities in which they will participate together. Include how these activities will specifically help youth to achieve developmental milestones in the areas of work, education, health, community engagement and/or family connections.
- C.2.5 Describe your process to identify, screen and select mentors.

- C.2.6 Describe both the initial and ongoing training that is provided to mentors to develop, support and maintain effective and appropriate mentoring relationships. Please detail training content, length of time, and the experts engaged.
- C.2.7 Explain how you minimize mentor turnover. Include how you manage the process to ensure continuity of services to youth when the mentor relationship terminates early or unexpectedly.
- Include how you will maintain confidentiality of the CSSD youth receiving your mentoring services.
- C.2.8 Describe the process used to supervise and support the mentoring relationship.
- C.2.9 All communications and efforts to engage youth and/or their families shall be documented and included in all reporting. Contractors are paid for actual face-to-face appointments with youth, which can take place at designated BARJ Drop-In Centers or other community locations coordinated by COMDAF.
- C.2.10 Describe the interactions and activities that will ensure the following positive outcomes:
- Interactions and Activities that improve youth self-confidence
 - Interactions and Activities that improve a youth's ability to express their feelings
 - Interactions and Activities that improve youth decision-making skills
 - Outcomes that improve youth academic performance
- 2.11 Contacts with CSSD staff (PO, SPO, COMDAF) and youth's parent/guardian are expected, and the cost is contemplated in the hourly rate.
- C.3 **Contractors shall include all applicable documents in their proposal.**
- C.3.1 If you use a program manual to guide implementation: Submit copies of the title page (name of author), the publication date (copyright), and the Table of Contents
- C.3.2 An example of the scope and sequence of a behavioral intervention session/ plan.
- C.3.3 All program accreditation, licensure, or certifications
- C.3.4 All staff licensure and certifications for the staff who will serve the program once funded

- C.3.5 Any partnership letter, Memorandum of Understanding, or Agreement that is pertinent to this program.
- C.4. **Evidence-Based Description, Best Practices & Emerging Practices (e.g. research, certification, etc.)**
- C.4.1 Please describe any accreditation, educational license, or certification from an authorizing and/or regulatory body that authenticates your organization's ability to provide mentoring services.
- C.4.2 Describe the evidence-based models or best practices used in your program. Explain why you chose the models and why you believe they will be a good fit for your work with CSSD youth.
- C. 4.3 Best Practices are those that have been shown through strong quantitative and qualitative data to show positive outcomes but does not yet have enough research or replication to support generalizable positive outcomes. Emerging practices are based on guidelines, protocols, standards, or preferred practice patterns that have been proven to lead to effective outcomes and incorporates a process of continual quality improvement. Best Practices are those practices that have been shown through anecdotal reporting to produce superior results; are selected by a systematic process; and judged as exemplary, good, or successfully demonstrated.
- C.4.4 Emerging practices are based on guidelines, protocols, standards, or preferred practice patterns that have been proven to lead to effective outcomes and incorporates a process of continual quality improvement. Best Practices are those practices that have been shown through anecdotal reporting to produce superior results; are selected by a systematic process; and judged as exemplary, good, or successfully demonstrated.
- C.5 **ALIGNMENT AND STAFFING** Including Approved Volunteers
- C.5.1 Provide a list of your staff, list the qualifications, and provide resumes that illustrate the required staff needed and their ability to implement mentoring services (this should include all staff that will work on the mentoring services and/or have direct contact with CSSD youth and their families including management, direct service staff, current and future services).
- C.5.2 The Contractor shall be prepared to provide the list of staff and any required documents upon request by the DC Courts/Court Social Services Division-CSSD. Describe your organization's capacity to provide the list of your staff and the required documents within 30 days of award and when requested.

- C.5.3 Describe your process to ensure program staff has the training and professional skills required to effectively serve the CSSD youth.
- C.5.4 Provide list of staff licensure and certifications including expiration dates. Discuss how you will ensure program staff members maintain the required qualifications and licenses. How will you notify us if your staff's licensure and certifications will expire?
- C.5.5 If your program uses volunteers who work directly with youth, describe the processes you will use to train, monitor, and evaluate them. Include how you will ensure approved volunteers are prepared to work with youth who have behavioral, emotional concerns or other challenges.
- C.5.6 Upon notice of award, selected contractors' proposed employee and/or volunteer, who will be in direct contact with youth, must be required to submit a completed applicable DC Courts FBI Fingerprint, Background and Child Protection Registry Criminal Background Check Application upon request by the DC Courts. (Refer to Section J for Attachments).
- C.5.7 If you are responding to more than one CSSD solicitation of services, e.g. mentoring, tutoring and/or vocational and you are awarded contracts for more than one, list the others that you are applying for and describe your plan to manage all service areas to ensure consistency between and across all programs. Include a discussion of how the services align to your overall mission and the systems and staffing that will support successful implementation.

C.6 PAST PERFORMANCE

- C.6.1 Please describe and detail evidence and measures of successful past performance providing mentoring services to youth. Include quantitative indicators (e.g. the number of youth who achieved emotional and behavioral gains). Also include agencies, schools, or other contracted arrangements to provide mentoring services to youth with special weight being given to working with youth having significant behavioral or mood challenges and academic difficulties.
- C.6.2 Contractors shall not solicit verbal or written endorsements, performance appraisals, nor recommendations from individuals who are employed by the DC Superior Courts and the District of Columbia Court of Appeals. Any such request for past performance ratings or letter of recommendations must be submitted to the Contracting Officer listed in Section G.7.1 of the solicitation for consideration.

C.7 **Engaging Youth and Families**

Contractors are responsible for contacting and engaging youth referred for services within forty-eight (48) hours. Please detail the outreach and retention activities you will use to support CSSD youth participating in your program. Each contractor must keep accurate records of all contact activity. Confirm whether the outreach and retention activities are currently used in your programs. Describe how successful these activities are for engaging youth with behavioral challenges. If these outreach and retention activities are new to your program, discuss the steps you will take to monitor how well these activities engage CSSD youth.

C.7.1 Please explain how your mentoring program will meet the specific needs of CSSD youth. Explain how mentoring will be goal oriented and lead to developmental and behavioral improvement outcomes.

C.7.2 Explain the process for identifying mentoring activities and outings.

C.7.3 All communications and efforts to engage youth and/or their families shall be documented and included in all reporting. A referral that is received by the Contractor does not constitute engagement with youth, until an actual face-to-face meeting has occurred. However, the DC Courts and CSSD do recognize that the population of youth served by this contract can be difficult to engage. That said, please note the following:

C.7.4 For detained/incarcerated youth, The DC Courts shall compensate contractors for up to two rapport/relationship-building appointments that take place at the detention facility. The purpose of the appointments is to allow the Contractor's staff to develop rapport with the youth prior to community re-entry. The Contractor shall develop quality assurance documentation that demonstrates that the visit to the facility was performed, and the date and the time.

C.7.5 The DC Courts shall compensate Contractor's at the rate of fifty percent (50%) for missed appointments, up to two (2) missed appointments per referral. The CSSD COTR and the assigned PO must be notified within 24 hours of all missed appointments by electronic email. If there is no electronic communication with the COTR and the PO within the specified timeframe, the DC Courts is not responsible for the compensation of the missed appointment.

C.7.6 Describe your capacity to serve youth who live in Washington DC and the surrounding jurisdictions. Include how you address common problems of crossing neighborhood boundaries, and the challenges of neighborhood conflict cycles.

- C.7.6 Describe how your organization defines “family.” Discuss how you work with youth who do not have traditional family structures due to family members who are deceased, incarcerated, active substance users, victims of child abuse or trauma, LGBTQIA+ and/or who participate in the foster care system.
- C.7.7 Describe how your organization will involve and engage family members in your mentoring program. If your program does not have a family engagement focus, please explain.
- C.7.8 Elaborate how your organization has benefited youth in the past.
- C.8.0 Assessment: A written assessment is required for each youth within three (3) days of the initial contact, each quarter and upon termination of services. The contractor is to provide the assessment format that will be used.**
- C.8.1 Please describe in your proposal the process your staff will use to identify youth social and mentoring needs and help them set individual short-term objectives and work towards long term goals. Include how this will be documented and how the mentor will ensure the youth is engaged in the development of his or her plan.
- C.8.2 Describe the process your organization will use to screen youth for their levels of engagement, and in conjunction with the PO of record refer youth for screening or seek additional supportive services if needed.
- C.8.3 Explain how mentors will support the achievement of these individual goals, how progress will be tracked, and how accountability will be maintained. Describe and explain the process by which you will measure the goals and outcomes that the youth participating in your program will achieve. Explain your alternative mechanism to facilitate youth who do not respond to your contact attempts.
- C.8.4 Describe how you identify whether the youth/mentor relationship is effective. Detail the actions that are taken when the match is not working.
- C.8.5 The contractor shall identify and describe which assessment tools/methods will be used to demonstrate effective measurements of successful mentoring.

C.9 Targeted Youth Outcomes

C.9.1 CSSD providers are expected to help participating youth achieve a variety of positive youth development outcomes. Please describe the measurable goals and outcomes that will be achieved.

C.9.2 Describe the organizational systems you will develop to help staff plan, manage and track, daily activities to ensure alignment and progress with targeted outcome.

C.10 Transportation **

C.10.1 The Contractor will provide transportation to and from Court activities designated for youth under the supervision of the CSSD, at an established rate. The rate of reimbursement shall be \$25.00 per youth, to and from CSSD approved destination—each way (leg). The established rate shall negate the compensation for mileage, driver fees and vehicle fees. The CSSD will provide, in certain circumstances a minimum of forty-eight hours’ advance written notice of the destination to ensure the Contractor can accommodate the contemplated population of youth to be transported. Should a reduction in the population of youth contemplated occur after the forty-eight hours’ written notice, the Contractor will be paid for the number of youth confirmed in the forty-eight hours’ written notice.

*****If a vendor provides requested transportation, then the rate per leg of the CSSD approved trip is a flat rate of \$25.00. This includes any stops along the leg to a convenience store, restaurant, bathroom break. For example, the approved trip is to attend a concert, in route to the concert the vendor stops at a convenience store to purchase snacks or a restaurant for a snack. Each stop is part of the same leg and the rate is \$25.00 per leg of the same trip.***

Departure:
Once the vendor and the youth depart from the venue where the event will be held, the 2nd leg begins, for this leg of the trip the rate is \$25.00. Again, if there are stops along the way each stop is part of the same leg.

C.10.2 The CSSD will utilize a transportation form that will serve as the authorization document approving the transportation of each youth to and from destinations established by the CSSD. Transportation services will not exceed a forty (40) mile radius, from the CSSD BARJ facilities, per youth, per day. The transportation form will detail requisite information necessary to ensure the Contractor is made clearly aware of the destination (to and from), the residential address of the youth, the name and contact information for the parent/guardian/custodian, and the name and contact information for the

Probation Officer (PO) of record. The Courts will reimburse the Contactor for fees supported by receipts for tolls and parking costs accrued during transport to and from Court sponsored activities and events.

- C.10.3 The Contractor shall not seek reimbursement from the Court should the Contractor facilitate transportation to and from an activity or events that are not Court sponsored.
- C.10.4 Anyone who is driving a vehicle in transportation to and from Court sponsored activities for youth under the supervision of the Family Court Social Services Division (CSSD), shall have all necessary clearances in accordance with this contract and is a duly licensed and insured driver.
- C.10.5 Any new driver who has not already been vetted by the DC Courts, CSSD background check process must complete a Metropolitan Police Department (MPD) Clearance process and be deemed clear to provide transportation services by CSSD.
- C.10.6 All vehicles used in transportation to and from Court sponsored activities for youth under the supervision of the Family Court Social Services Division (CSSD), shall be duly licensed, adequately insured and in proper working condition.
- C.10.7 CSSD will provide transportation if the facility is offsite to and from the BARJ center or other designated location.
- C.10.8 Vendors seeking to take youth to independently planned extra-curricular activities should secure CSSD approval at least 72 hours in advance. Extra-curricular activities planned by the court, requiring the use of vendor vehicles shall result in reimbursement at the rate established and delineated in this solicitation.
- If a vendor has an approved extracurricular activity they have scheduled, they shall contact CSSD to provide transportation within a week of the date of the event. If CSSD cannot transport the youth (CSSD will notify the contractor in writing), and the contractor can transport the youth. The contractor will be paid in accordance with the established transportation rate per leg.
- C.10.9 The Contractor shall not seek reimbursement from the Court should CSSD facilitate transportation to and from any activity or events.
- C.11 **Monthly Contractor Meeting** – The CSSD shall convene a monthly meeting, generally, the third week of each month for approximately one hour. (The date may be changed at

the discretion of CSSD) The purpose of this meeting shall be to provide training, ensure collaboration and facilitate maximum communication between CSSD and all contract vendors. These meetings will also enable vendors to share helpful information as to what is and what is not working in serving CSSD youth. Additionally, vendors will be accorded the opportunity to have their invoices preliminarily reviewed. **Vendors will not be paid for these meetings.**

C.12.0 All communications and efforts to engage youth and/or their families must be documented and included in all reporting. These efforts should be included in each activity report to the probation officers (PO) of record supervisory probation officer (SPO) of record and COMDAF. Contractors are paid for actual face-to-face appointments with youth, which shall primarily take place at designated BARJ Drop-In Centers or other CSSD approved locations.

C.13. Contractors shall provide all applicable documents in their proposal which includes stating and supporting the B.3 referenced level of services to be provided.

C.13.1 If you use any program manuals to guide implementation, submit copies of the title page (name of author), the publication date (copyright), the Table of Contents

C.13.2 All pertinent information for software programs if utilized i.e. program name, software licensure or certifications, descriptive of instructional method (text based; multi-modal; interactive)

C.13.3 Examples of all reports (formatted) that will be utilized for communicating to the SPO and PO of record and the COMDAF Offices

C.13.4 Examples of mentoring plans and curriculums

C.13.5 Examples of all reports (formatted):

C.13.5.1 Communication and Outreach Log

C.13.5.2 Initial Youth Assessment

C.13.5.3 Activity Report

C.13.5.4 Weekly and Monthly Progress Report

C.13.5.5 Youth Exit Assessment

C.13.5.6 Unusual Incident

C.13.5.7 Billing/Invoice

C.13.5.8 Investigative/Corrective Action

C.13.5.9 other reports as deemed necessary

C.13.6 Sample Youth Folder with all planned forms, notes, and sample records

C.13.7 Sample Provider/Mentor Folder with all planned forms and sample records

C.13.8 Quality Assurance Plan

C.13.9 All staff resumes, licensure and certifications for the staff who will serve the program once funded and the process for submitting new staff credentials and biographies when such times and circumstances arise

C.13.10 Any partnership letters, Memorandum of Understanding, etc. that are pertinent to this contract.

- C.13.11 The Contractor is responsible for providing all mentoring materials, assessment materials and other instructional support materials such as computers, computer-based programs and any required licenses, internet service (for on and off site CSSD locations) and other communication services.
- C.13.12 In the event the youth to mentor match is not congruous, the Contractor will assist in developing adjustments in the staff's approach or make changes in sub-contractor personnel in a timely manner.

C.14 TARGETED YOUTH OUTCOMES

- C.14.1 CSSD providers are expected to help participating youth achieve a variety of positive youth development outcomes.
- C.14.2 Describe the organizational systems you will develop to help staff plan, manage, and track daily activities to ensure alignment and progress with targeted outcomes.
- C.14.4 Describe how you will develop and maintain accessible records for each youth that accurately detail services performed and evidence of any milestones reached or missed.

C.15. Program Safety Standards

- C.15.1 Programs must offer a safe and nurturing environment for youth. Organizations with staff that will have direct contact with youth under CSSD supervision will be required to let the DC Courts complete DC Metropolitan Police Department Criminal History Request, FBI background clearance checks, Child Protective Registry from DC, Maryland and Virginia for staff and volunteers and other requirements as deemed necessary by DC Courts. **THE DC COURT WILL PAY THE FEE FOR ALL THESE CLEARANCES.**
- C.15.2 **Within fifteen (15) days of Contract Award, each employee/volunteer shall submit the results of individual TB tests. CSSD Contractors will be required to submit the background check applications for all youth-serving staff within seven (7) business days and demonstrate progress toward obtaining background clearances within ten (10) business days of Contract Award.**
- C.15.2 Notification of unusual incidents including, but not limited to: safety hazards, emergencies, and/or conflicts that affect the children, youth and/or parents, guardians and caregivers participating in the program must be made immediately via email, texts and phone calls to the probation officer of record and the supervisory probation officer of record. Written incident reports to those same parties are required within 24 hours of any unusual incident involving staff and/or participants.

C.15.3 Contractor's must develop, update and maintain a staff orientation and performance standards manual with contract process steps to be followed, activities lists that must be done when providing services, levels of performance that should be maintained and a proposed list of do's and don'ts when performing services under this contract.

C.16 MANDATORY REPORTING

C.16.1 The Contractor shall ensure that any staff member who receives information concerning, or personally observes, an incident of alleged or actual child abuse, neglect or fatality, having any other information indicating an alleged or actual risk to a child/children health or safety, shall make an immediate oral report to the probation officer of record and the supervisory probation officer of record, and a written report within twenty-four (24) hours to the CFSA's twenty (24) hour Child Abuse and Abuse and Neglect Hotline (202 671-SAFE).

C.16.2 If a critical incident of any kind occurs, the Contractor shall ensure that immediate notification is made to the assigned COTR, Probation Officer and the Office of the CSSD Director and a written report is filed within twenty-four (24) hours.

C.16.3 The Contractor shall ensure the written report shall include, but need not be limited to the following information if the person making the report knows:

C.16.3 (a) The child/children who is the subject of the report

C.16.3 (b) Each of the child/children siblings; and

C.16.3 (c) Each of the child/children parents or other persons responsible for the child/children's care

C.16.3 (d) The nature and extent of the abuse or neglect of the child/children and any previous abuse or neglect, if known;

C.16.3 (e) All other information which the person making the report believes may be helpful to establish the cause of the abuse or neglect and the identity of the person responsible for the abuse or neglect. Please always include name address phone number and incident location.

C.17 The Contractor is responsible for providing all necessary materials, (**CSSD must provide a list of all necessary materials not currently provided by the BARJ sites or CSSD designated sites in the solicitation**) as well as support materials such as videos, computer-based programs, and any required licenses, internet service (for offsite locations) and other communication services.

C.18 The contractor will maintain central files for all referred and served youth with contact information, case logs, specific activities completed, work product/evidenced based materials, if applicable, computer files of assessments and work activities.

C.19 The Contractor shall submit weekly activity reports and monthly progress reports. Contractor shall submit an Assignment Notice forty-eight (48) hours of referral receipt, staff capacity report monthly. Describe your number of available staff and their capacity to accommodate referrals.

C.19.1 Weekly Activity reports for each participant will be delivered via email to the probation officer of record, supervisory probation officer of record and to the COTR COMDAF (comdaf@dcsc.gov) each Tuesday by noon. The activity reports will be submitted only via email.

C.19.2 Monthly progress reports will be delivered via email to the probation officer of record, supervisory probation officer of record and COMDAF.

C.19.3 The monthly report shall include the following information on each participant:

C.19.3.1 Date of Contact

C.19.3.2 Type of Contact - BARJ, Community, individual, group, face-to-face, virtual

C.19.3.3 Site of Contact/Location

C.19.3.4 Number of Program Absences

C.19.3.5 Number of Excused Absences

C.19.3.6 Demonstrated knowledge gained

C.19.3.7 Description of youth's behavior and progress during sessions.

C.19.3.8 Status report on youth not being served, efforts to serve, and presenting challenges.

C.19.3.9 The Weekly Activity Report will contain:

C.19.3.10 Date of Contact.

C.19.3.11 Time of Initial Contact and Time of Contact Cessation with Elapsed time identified and rounded to the nearest quarter hour.

C.19.3.12 Specific mentoring activities conducted with the youth

C.19.3.13 Signature of the participating youth on the activity Report

C.19.3.14 Evidence of the mentoring activity conducted

C.19.3.15 General Statement of youth's level of participation and the overall success or challenge of the mentoring session.

C.19.3.16 Lessons learned from the youth perspective

C.19.3.17 The contractor shall provide validation methods such as date stamped photos/videos of the location and materials (without youth in photo) at the time of the activity, and/or other electronic means of certifying delivery of services with time/date/location validation.

C.20 **QUALITY ASSURANCE PLAN**

The Quality Assurance Plan shall be submitted with the proposal. The plan shall include an identified monitoring system covering all the services and methods for identifying and preventing deficiencies in the quality of services, specifically, the following factors must be included in the plan:

- C.20.1 Activities to be monitored to ensure compliance with all Contract requirements;
- C.20.2 Monitoring methods to be used;
- C.20.3 Frequency of monitoring;
- C.20.4 Samples of forms to be used in monitoring;
- C.20.5 Title/level and qualifications of personnel performing monitoring functions; and
- C.20.6 Files must be maintained for all monitoring results, including any corrective action taken.
- C.20.7 Contractor staff shall sign-in and out upon entry and exit from the facility in clear and legible handwriting including the staff name, time-in, and time-out, and name of youth served. Contractors that fail to sign-in and out will not be compensated for service provision.

PART 1

SECTION D - PACKAGING AND MARKING

(This section is intentionally left blank)

SECTION E - INSPECTION AND ACCEPTANCE

E.1 Inspection Of Services.

(a) “Services” as used in this clause includes services performed, workmanship, and material furnished or utilized in the performance of services.

(b) The Contractor shall provide and maintain an inspection system acceptable to the Court covering the services under this contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the Court during contract performance and for as long afterwards as the contract requires.

(c) The Court has the right to inspect and test all services called for by the contract, to the extent practicable at all times and places during the term of the contract. The Court will perform inspections and tests in a manner that will not unduly delay the work.

(d) If the Court performs inspections or tests on the premises of the Contractor or subcontractor, the Contractor shall furnish, without additional charge, all reasonable facilities, and assistance for the safety and convenient performance of these duties.

(e) If any of the services do not conform to the contract requirements, the Court may require the Contractor to perform these services again in conformity with contract requirements, at no increase in contract amount. When the defects in services cannot be corrected by performance, the Court may require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and reduce the contract price to reflect value of services performed.

(f) If the Contractor fails to promptly perform the services again or take the necessary action to ensure future performance in conformity to contract requirements, the Court may (1) by contract or otherwise, perform the services and charge the Contractor any cost incurred by the Court that is directly related to the performance of such services, or (2) terminate the contract for default.

SECTION F - DELIVERIES AND PERFORMANCE

F.1 Term of Contract:

F.1.1 The term of the contract shall be for One Year from the date of award of the contract. The date of award shall be the date the Contracting Officer signs the contract document.

F.2 Option to Extend the Term of the Contract:

The Courts may extend the term of this contract for four (4), one (1) year periods, or a fraction, or multiple fractions thereof, by written notice to the Contractor before the expiration of the contract; provided that the Courts shall give the Contractor a preliminary written notice of its intent to extend at least 30 days before the contract expires. The preliminary notice does not commit the Courts to an extension. The exercise of this option is subject to the availability of funds at the time of the exercise of this option. The Contractor may waive the 30-day preliminary notice requirement by providing a written waiver to the Contracting Officer prior to expiration of the contract.

If the Courts exercise this option, the extended contract shall be considered to include this option provision. The exercise of any option under this contract is contingent upon the appropriation of funds for the respective option period. However, the availability of funds does not obligate the Courts to exercise this option year.

The total duration of this contract including the exercise of any options under this clause, shall not exceed five (5) years.

F.3 Deliverables:

F.3.1 All Deliverables shall be in a form and manner acceptable to the Courts. The Contractor shall complete the tasks and provide to the Contract Administrator the deliverables specified below within the designated time frames:

DELIVERABLE TABLE

Deliverables	Due Date	Format	To Whom
Quality Assurance Plan – Refer to Section C.20	With Proposal	MS Word or PDF	Via Email Submitted with Proposal
Assignment Notice - Refer to Section C.19	Within 48 hours of referral receipt	MS Word or PDF	Via Encrypted Email to Probation Officer (PO) of Record, Supervisory Probation Officer (SPO), COTR and COMDAF at comdaf@dcsc.gov
Monthly Progress Report – Refer to Section C.19.2	The 5 th day of the month following the performance of services month as requested and upon service termination	MS Word, Excel or other Automated Data Reporting Format	Via Encrypted Email to Probation Officer (PO) of Record, Supervisory Probation Officer (SPO), COTR, and COMDAF at comdaf@dcsc.gov
Weekly Youth Service Report - Refer to Section C.19.1	By noon Tuesday of the following service week	MS Word, Excel or other Automated Data Reporting Format	Via Encrypted Email to COTR and COMDAF at comdaf@dcsc.gov
Staff Capacity and Assignment Report - Refer to Section C.19	The 5 th day of the month following the performance of services month	MS Word, Excel or other Automated Data Reporting Format	Via Encrypted Email to COTR and COMDAF at comdaf@dcsc.gov
Missed Youth Appointment – Refer to Section C.7.5 & G.9	Within 24 Hours of missed appointment	MS Word, Excel or other Automated Data Reporting Format	Via Encrypted Email to Probation Officer (PO) of Record, Supervisory Probation Officer (SPO), COTR and COMDAF at comdaf@dcsc.gov
Assessment - Refer to Section C.8	1. Within 3 days of initial contact. 2. Each Quarter 3. Upon Termination of Services	MS Word, Excel or other Automated Data Reporting Format	Via Encrypted Email to Probation Officer (PO) of Record, Supervisory Probation Officer (SPO), COTR and COMDAF at comdaf@dcsc.gov

SECTION G -CONTRACT ADMINISTRATION DATA

G.1 Payment/Invoices

- G.1.1 The Courts will make invoice payments under the terms and conditions specified in the contract. The Contractor will be compensated upon completion and acceptance of the work as specified in the contract. Payments shall be considered as being made on the day a check is dated or the date of an electronic funds transfer. The contractor shall be compensated as set forth below.
- G.1.2 Effective June 8, 2018 all invoices and payment request shall be submitted electronically through the U.S. Department of the Treasury's **Invoice Processing Platform (IPP)** System using the "Bill to Agency" of Interior Business Center-FMD. The IPP website address is <https://www.ipp.gov>. In addition, it is the vendors' (contractors') responsibility to be System for Awards Management (SAM) registered and in IPP. The vendors (contractors) must be SAM registered in order to register in IPP. The SAM website address is <https://www.sam.gov>.
- G.1.3 After contract and purchase order award, in order to receive payment, the Contractor must use the IPP website to register, access, and use IPP for submitting all invoice requests for payment(s). Assistance with enrollment can be obtained by contacting the IPP Production Helpdesk via email at IPPCustomerSupport@discal.treasury.gov or by phone (866) 973-3131.
- G.1.4 Payment request means any request for contract financing payment or invoice payment by the Contractor. To constitute a proper invoice, at a minimum, the Contractors' electronic invoice shall include the following information:
- Name and address of the Contractor,
 - The purchase order number,
 - Invoice date,
 - Invoice number,
 - Name of the Contracting Officer Technical Representative (COTR),
 - COTR email address, and
 - Description, quality, unit of measure, and extended price of the services or supplies actually rendered.
- G.1.5 Once the electronic invoice has been submitted through IPP, no later than 2 business days from the electronic submission, the Contractor must email and/or mail to the COTR a copy of the electronic invoice along with all the required supporting documentation as stated in the contract.

G.1.6 The Contracting Officer's Technical Representative (COTR) shall review each electronic invoice for certification of receipt of satisfactory services prior to authorization of payment.

G.2 Final Invoice

G.2.1 The Contractor shall submit final electronic invoice (s) within thirty (30) days after the expiration of this contract. On a final invoice where the payment amount is subject to contract settlement actions, acceptance shall be deemed to have occurred on the effective date of the contract settlement.

G.2.2 The Contractor shall complete and submit the District of Columbia Courts Release of Claims form (Attachment J.8) as well as provide a copy of the final electronic invoice to the COTR.

G.3 Tax Exempt

G.3.1 The Courts is exempt from taxation pursuant to D.C. Code 47-2005(1).

G.4 Prompt Payment Act

G.4.1 The Courts will pay interest (late charge) on each electronically received and approved invoice pursuant to the Prompt Payment Act, 31 U.S.C. 3901 et seq.

G.5 Payment

G.5.1 Payment to the Contractor for services satisfactorily performed shall be made by the Courts once the Contractor's certified invoice has been approved by the **COTR**, or in the case of a dispute, subject to final determination by the Contracting Officer.

G.5.2 The Contractor shall be compensated in the following manner for the Base and Option years of the contract:

G.5.2.1 Payment Table

Aggregate Award Group I – Mentoring/ Life Skills Services - Community			
MENTORING/LIFE SKILLS	Evidenced-Based Practice EBP	Best Practice	Emerging Practice
Standing Service(s)			
Individual (Per hour/per youth)	\$58.00	\$53.00	\$48.00
Group (Per hour/per youth)	\$40.60 ($\$58.00 \times 70\% = \40.60)	\$37.10 ($\$53.00 \times 70\% = \37.10)	\$33.60 ($\$48.00 \times 70\% = \33.60)
Aggregate Award Group II – Mentoring –BARJ Center(s)			
MENTORING/LIFE SKILLS BARJ Centers*	Evidenced-Based Practice EBP	Best Practice	Emerging Practice
CSSD Satellite Location(s)			
Individual (Per hour/per youth)	\$46.40 ($\$58.00 - 20\% = \46.40)	\$42.40 ($\$53.00 - 20\% = \42.40)	\$38.40 ($\$48.00 - 20\% = \38.40)
Group (Per hour/per youth)	\$32.48 ($\$40.60 - 20\% = \32.48)	\$29.68 ($\$37.10 - 20\% = \29.68)	\$26.88 ($\$33.60 - 20\% = \26.88)
Any mentoring services for durations of longer than four (4) hours will require advanced approval by Contract Monitoring Data and Financial Analysis Unit (COMDAF)			
*The DC Courts has reduced unit prices in this solicitation by twenty (20%) to reflect the value of utilizing the DC Courts BARJ facilities as the service provision location. This includes face-to-face and/or virtual contacts. (Virtual contacts are subject to the approval of the COTR or his/her designee.)			

All Applicants are required to describe and utilize an Evidence-Based, Best Practice or Emerging Practice in the service delivery to young people.

G.5.2.2 Transportation

**Transportation Cost (See Section C.11)	\$25 per youth/per destination up to 40 miles
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G.5.2.3 All communications and efforts to engage should be documented and included in all reporting. Contractors are paid for actual face-to-face appointments with youth. A referral that is received by the Contractor does not constitute engagement, until an actual face-to-face meeting has occurred. However, the DC Courts and

CSSD does recognize that the population of youth served by this contract can be difficult to engage. That said, please note the following:

- G.5.2.3.1** The DC Courts shall compensate Contractor's at the rate 50% for missed appointments, up to 2 missed appointments per referral. The DC Courts, COTR must be notified immediately, and within 24 hours, of all missed appointments by electronic email. If there is no electronic communication with the COTR within the specified timeframe, the DC Courts is not responsible for the compensation of the missed appointment.
- G.5.2.3.2** For detained/incarcerated youth, The DC Courts shall compensate contractors for up to two rapport-building appointments that take place at the facility. The purpose of the appointment is to allow the Contractor's staff to develop rapport with the youth prior to re-entry. The Contractor shall develop quality assurance documentation that demonstrates the visit to the facility was performed, and the date and the time. Reporting and rates for this contact will be the same as if the youth is in the community.
- G.5.2.4** **Insurance: The Contractor shall be reimbursed for the actual cost for complying with the insurance requirements specified in CLAUSE I.11 of the solicitation. The Contractor must submit to the Court proof of payment for obtaining the insurance coverage as required by Clause I.11 of the solicitation and the Certificate of Insurance (COI) in order to be reimbursed by the Court.**
- G.6** **Audits.**
- G.6.1** At any time or times before final payment and three (3) years thereafter, the Contracting Officer may have the Contractor's invoices or vouchers and statements of costs audited. Any payment may be reduced by amounts found by the Contracting Officer not to constitute allowable costs as adjusted for prior overpayment or underpayment. In the event that all payments have been made to the Contractor by the Courts and a discrepancy of overpayment is found, the Courts shall be reimbursed for said overpayment within thirty (30) days after written notification.
- G.7** **Contracting Officer and Contracting Officer's Technical Representative (COTR).**
- G.7.1** **Contracting Officer.** The District of Columbia Superior Court Contracting Officer who has the appropriate contracting authority is the only Courts official authorized to contractually bind the Courts through signing contract documents. All correspondence to the Contracting Officer shall be forwarded to:

Louis W. Parker
Administrative Officer
Administrative Services Division
District of Columbia Courts
616 H Street, N.W., Suite 622
Washington, D.C. 20001
Telephone Number: (202) 879-2803

- G.7.2 **Contracting Officer's Technical Representative (COTR):** The COTR is responsible for general administration of the contract and advising the Contracting Officer as to the Contractor's performance or non-performance of the contract requirements. In addition, the COTR is responsible for the day-to-day monitoring and supervision of the contract. The COTR shall be:

COTR: Cheryl Rogers-Brown
Family Court Social Services Division (CSSD)
COMDAF
510 Fourth Street, NW
Suite 217
Washington, DC 20001
202-508-1920
Cheryl.Rogers-Brown@dcsc.gov

- G.8 **Authorized Representative of the Contracting Officer.**

- G.8.1 The COTR will have the responsibility of ensuring that the work conforms to the requirements of the contract and such other responsibilities and authorities as may be specified in this contract. It is understood and agreed that the COTR shall not have authority to make changes in the scope or terms and conditions of the contract.

- G.8.2 **THE RESULTANT CONTRACTOR IS HEREBY FOREWARNED THAT ABSENT THE REQUISITE AUTHORITY OF THE COTR TO MAKE ANY SUCH CHANGES, CONTRACTOR MAY BE HELD FULLY RESPONSIBLE FOR ANY CHANGES NOT AUTHORIZED IN ADVANCE, IN WRITING, BY THE CONTRACTING OFFICER, MAY BE DENIED COMPENSATION OR OTHER RELIEF FOR ANY ADDITIONAL WORK PERFORMED THAT IS NOT SO AUTHORIZED, AND MAY BE ALSO BE REQUIRED, AT NO ADDITIONAL COST TO THE COURTS, TO TAKE ALL CORRECTIVE ACTION NECESSITATED BY REASON OF THE UNAUTHORIZED CHANGES.**

SECTION H - SPECIAL CONTRACTS REQUIREMENTS

H.1 Other Contractors.

The Contractor shall not commit or permit any act which will interfere with the performance of work done by any other Courts Contractor or by any Courts employee. If another contractor is awarded a future contract for performance of the required services, the original contractor shall cooperate fully with the Courts and the new contractor in any transition activities which the Contracting Officer deems necessary during the term of the contract.

H.2 Disclosure of Information.

H.2.1 Any information made available by the District of Columbia Courts shall be used only for the purposes of carrying out the provisions of this contract, and shall not be divulged nor made known in any manner to any person except as may be necessary in the performance of the contract.

H.2.2. In performance of this Contract, the Contractor agrees to assume responsibility for protection of the confidentiality of Courts records and that all work shall be performed under the supervision of the Contractor or the Contractor's responsible employees.

H.2.3 Each office or employee of the Contractor to whom information may be available or disclosed shall be notified in writing by the Contractor that information disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any such information, by any means, for a purpose or to an extent unauthorized herein, may subject the offender to criminal sanctions.

H.2.4 No information regarding the Contractor's performance of the contract shall be disclosed by the Contractor to anyone other than the District of Columbia Courts officials unless written approval is obtained in advance from the Contracting Officer.

H.2.4 **THE DISTRICT OF COLUMBIA MUNICIPAL CODE PROHIBITS THE SHARING OF ANY INFORMATION RELATIVE TO YOUTH INVOLVED IN THE JUVENILE JUSTICE SYSTEM. UNDER NO CIRCUMSTANCES CAN YOU RECORD, POST OR DISCUSS IDENTITY AND/OR ANY OTHER INFORMATION PERTAINING TO ANY CSSD YOUTH.**

H.3 **Rights in Data.**

- H.3.1 "Data" as used herein, means recorded information, regardless of form or the media on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost and pricing, or management information.
- H.3.2 The term "Technical Data" as used herein, means recorded information regardless of form or characteristic. It may, for example, document research, experimental, developmental work, or be used to define a design or process to produce, support, maintain, or update material or documentation. The data may be character, graphic or pictorial delineation in media such as drawings or photographs, text, or related design or performance type documentation. Examples of technical data include research data, documentation drafts, lists, specifications, profiles, standards, process sheets, manuals, and technical reports.
- H.3.3 The term "Computer Software" as used herein, means all computer programs and relational computer databases, "Computer Programs" as used herein are defined as a series of instructions or statements in a form acceptable to a computer, designed to cause the computer to execute an operation or operations. Computer programs include operating systems, assemblers, compilers, interpreters, database management systems, utility programs, sort/merge programs, and automatic data processing equipment (ADPE) maintenance diagnostic programs.
- H.3.4 All data first produced in the performance of any contract resulting from this solicitation process shall be the sole property of the District of Columbia Courts. The offeror hereby acknowledges that all data, including, without limitation, produced by the offeror for the process, are works made for hire and are the sole property of the District of Columbia Courts; but, to the extent any such data may not, by operation of law, be works made for hire, the Contractor shall transfer and assign to the Courts the ownership of copyright in works, whether published or unpublished. Further, the Contractor agrees to give the Courts all assistance reasonably necessary to perfect such rights, including but not limited to the works and supporting documentation and the execution of any instrument required to register copyrights. The Contractor agrees not to assert any rights at common law or in equity in such data. The Contractor shall not publish or reproduce such data in whole or in any manner or form, authorize others to do so, without written consent of the District of Columbia Courts until such time as the Courts may release such data to the public domain. The Courts shall not unreasonably withhold consent to the offeror's request to publish or reproduce data in professional or public relations trade publications.

H.4 Security Requirements

The requirement for Contractor personnel to obtain a security clearance as designated by the Contracting Officer may arise per District of Columbia Courts security policies and procedures. The District of Columbia Courts will notify the Contractor of all such requirements as soon as practicable.

- H.4.1 The Contractor shall maintain complete written job descriptions covering all positions funded through the contract, which must be included in the contract files and be available for inspection on request by the DC Courts/CSSD. Job descriptions shall include education, experience, and/or licensing/certification criteria, a description of duties and responsibilities, hours of work, salary range and performance evaluation criteria. When hiring staff for this contract project, the Contractor shall obtain written documentation of education, work experience and personal references, as well as any current licenses and certifications that are applicable. **Note: The Court Social Services Division-CSSD reserves the right to also examine references.**
- H.4.2 The Contractor shall maintain a personnel file for each project staff member funded by this contract which shall contain the application for employment, resume, professional and personal references, applicable credentials/certifications, records of required medical examinations, personnel actions including time and attendance records, documentation of all training received, notation of any substantiated professional or other misconduct relating thereto, and reason if terminated from employment. All personnel materials shall be made available to the DC Courts/CSSD upon request.
- H.4.3 **The Contractor shall inform the Contracting Officer's Technical Representative – COTR of any and all staffing changes immediately and shall refrain from assigning paid and/or unpaid staff to work with CSSD youth prior to CSSD approval.**
- H.4.4 The Contractor shall provide orientation/training sessions for each staff member with respect to administrative procedures, program goals, and policies and practices to be adhered to under this contract.
- H.4.5 The Contractor shall maintain a current organizational chart, which displays organizational relationships and demonstrates who has responsibility for administrative oversight and supervision over each activity required under this contract.
- H.4.6 **Upon notice of award, selected CSSD Contractors will be required to submit the background check applications for all youth-serving staff within ten (10) business days and demonstrate progress toward obtaining background clearances. (Example. Schedule of staff appointments for clearances; receipts with each staff name and date of appointment; copies of staff clearances obtained within the previous sixty (60) days). Upon contract**

award, and prior to obtaining full clearance, a contractor's staff and/or volunteers shall not work in a one-on-one status or unsupervised.

H.4.7 CRIMINAL BACKGROUND AND TRAFFIC RECORDS CHECKS FOR PROVIDERS THAT PROVIDE DIRECT SERVICES TO CHILDREN OR YOUTH

A Contractor that provides services as a covered child or youth services provider, as defined in section 202(3) of the Child and Youth, Safety and Health Omnibus Amendment Act of 2004, effective April 13, 2005 (D.C. Law 15-353; D.C. Official Code § 4-1501.01 et seq.), as amended (hereinafter, the "Act"), shall obtain criminal history records to investigate persons applying for employment, in either a compensated or an unsupervised volunteer position, as well as its current employees and unsupervised volunteers. The contractor shall request criminal background checks for the following positions: All individuals providing direct service to the child, including volunteers.

H.4.8 The Contractor shall also obtain traffic records for persons applying for employment, as well as current employees and volunteers, who will be required to drive a motor vehicle to transport children in the course of performing his or her duties. Any fee associated with traffic records must be paid by contractor.

H4.8.1 All positions that come into direct contact with youth shall require mandatory background checks/clearances paid by the DC Courts.

H.4.9 The Contractor shall inform all who apply to work on this contract that a criminal background check must be conducted before the applicant may be offered a compensated position or an unsupervised volunteer position.

H.4.10 The Contractor shall inform all who apply to provide transportation on this contract, that a driving records check must be conducted before the applicant can be offered a driving position.

H.4.11 Upon the Courts' request, the Contractor shall obtain from each applicant, employee and unsupervised volunteer:

H.4.11.1 A signed affirmation (**Attachment J.10 Criminal Background Check Authorization**) stating whether or not they have been convicted of a crime, pleaded nolo contendere, are on probation before judgment or placement of a case upon a stet docket, or have been found not guilty by reason of insanity, for any sexual offenses or intra-family offenses in the District or their equivalent in any other state or territory, or for any of the following felony offenses or their equivalent in any other state or territory:

H.4.11.1 (i) Murder, attempted murder, manslaughter, or arson;

H.4.11.1 (ii) Assault, assault with a dangerous weapon, mayhem, malicious disfigurement, or threats to do bodily harm;

H.4.11.1 (iii) Burglary;

H.4.11.1 (iv) Robbery;

- H.4.11.1 (v) Kidnapping;
 - H.4.11.1 (vi) Illegal use or possession of a firearm;
 - H.4.11.1 (vii) Sexual offenses, including indecent exposure; promoting, procuring, compelling, soliciting, or engaging in prostitution; corrupting minors (sexual relations with children); molesting; voyeurism; committing sex acts in public; incest; rape; sexual assault; sexual battery; or sexual abuse; but excluding sodomy between consenting adults;
 - H.4.11.1 (viii) Child abuse or cruelty to children; or
 - H.4.11.1 (ix) Unlawful distribution of or possession with intent to distribute a controlled substance;
 - H.4.11.1 (x) Animal Abuse or cruelty to animals
- H.4.11.2 A written acknowledgement stating that the Provider has notified them that they may be denied employment or a volunteer position, or may be terminated as an employee or volunteer based on the results of the criminal background check.
- H.4.12.0 The Contractor shall inform each applicant, employee and unsupervised volunteer that a false statement may subject them to criminal penalties pursuant to D.C. Official Code §22-2405.
- H.4.13.0 Prior to requesting a criminal background check, the Contractor shall provide each applicant, employee, or unsupervised volunteer with a form or forms to be utilized for the following purposes:
- H.4.14.0 The Contractor shall direct the applicant or employee to complete the form or forms and notify the applicant or employee when and where to report to be fingerprinted.
- H.4.15.0 Unless otherwise provided herein, the Courts will request National Crime Information Center (NCIC) criminal background checks from the Chief, DC MPD (or designee), who shall be responsible for conducting criminal background checks, including fingerprinting.
- H.4.16.0 The Contractor shall request traffic record checks from the Director, DC Department of Motor Vehicles (DMV) (or designee), who shall be responsible for conducting traffic record checks.
- H.4.17.0 The Contractor shall provide copies of all traffic check reports to the COTR.
- H.4.18.0 The Courts will pay for the costs for the criminal background and the Contract must pay for the traffic record checks, pursuant to the requirements set forth by the DC MPD and DC DMV.
- H.4.19.0 The Contractor may not make an offer of appointment to, or assign a current employee or applicant to a compensated position contingent upon receipt from the COTR's decision and after his or her assessment of the criminal background or traffic record check.
- H.4.20.0 The Contractor may not make an offer of appointment to an unsupervised volunteer whose position brings him or her into direct contact with children until it receives from the COTR the decision after his or her assessment of the criminal background

or traffic record check.

H.4.21.0 The Contractor shall not employ or permit to serve as an unsupervised volunteer an applicant or employee who has been convicted of, has pleaded nolo contendere to, is on probation before judgment or placement of a case on the stet docket because of, or has been found not guilty by reason of insanity for any sexual offenses involving a minor.

H.4.22.0 Unless otherwise specified herein, the Courts will conduct periodic criminal background checks upon the exercise of each option year of this contract for current employees and unsupervised volunteers.

H.5.0 **Publicity**

H.5.1 The Contractor shall at all times obtain the prior written approval from the Court's Contracting Officer before it, any of its officers, agents, employees or subcontractors, either during or after expiration or termination of the contract, make any statement or issue any material, for publication through any medium of communication, bearing on the work performed or data collected under this contract.

H.5.2 During the course of work under this contract, the Contractor may have access to information that is deemed confidential by Federal and/or District Laws. The Contractor shall protect and hold strictly confidential all information to which the Contractor has access during the course of work under this contract. Contractor shall not disclose, directly or indirectly, any such information to third parties or use it for any purpose other than the work under this contract. Upon conclusion of the work under this contract, the Contractor shall return any and all information obtained from CSSD and any copies to CSSD. The Contractor shall also return to the CSSD any and all data and documents created under this contract. The DC Courts shall determine whether the Contractor may utilize data (**ALWAYS** redacted to protect the confidentiality of CSSD youth) compiled during the course of this contract.

H.6.0 MANDATORY REPORTING

H.6.1 The Contractor shall ensure that any staff member who receives information concerning, or personally observes, an incident of alleged or actual child abuse, neglect or fatality, having any other information indicating an alleged or actual risk to a child/children health or safety, shall make an immediate oral report and a written report within twenty-four (24) hours to the CFSA's twenty- four (24) hour Child Abuse and Abuse and Neglect Hotline (202 671-SAFE).

H.6.2 The Contractor shall ensure that notification is made within (24) hours to the assigned COTR, Probation Officer and the Office of the CSSD Director.

- H.6.2.1 The Contractor shall ensure the written report shall include, but need not be limited to, the following information if the person making the report knows:
 - H.6.2.1(a) The child/children who is the subject of the report
 - H.6.2.1(b) Each of the child/children siblings; and
 - H.6.2.1(c) Each of the child/children parents or other persons responsible for the child/children's care
 - H.6.2.1(d) The nature and extent of the abuse or neglect of the child/children and any previous abuse or neglect, if known;
 - H.6.2.1(e) All other information which the person making the report believes may be helpful to establish the cause of the abuse or neglect and the identity of the person responsible for the abuse or neglect;

H.7 CONTRACTOR'S RESPONSIBILITIES

Contractor's will provide their own computers for use during service provision with youth.

H.8 KEY PERSONNEL

H.8.1 The Contractor shall include resumes of potential employees in the technical proposal packet.

H.8.2 Throughout the duration of the contract period of performance, the Contractor shall advise the COTR of any changes in staff. The Court must approve any change in key personnel, prior to any interaction with youth or their families under the supervision of CSSD.

H.8.3 Prior to any interaction with youth or their families under the supervision of CSSD. Any changes in personnel requires completed and submitted background check forms found in Section J, Forms J.10 through J.15 and approved by CSSD.

H.8.4 Contractors and vendors providing services to youth under the supervision of the Court Social Services Division shall not employ, in any capacity, an individual employed by the District of Columbia Courts, including the District of Columbia Court of Appeals, the Superior Court of the District of Columbia, and its Court Social Services Division.

H.9 Wage Determination

H.9.1 The Contractor is bound by the attached Wage Determination No.2015-4281, Revision No.: 17, dated 12/21/2020, issued by the U.S. Department of Labor, in accordance with the Service Contract Act of 1965, as amended (41 U.S.C. 351, incorporated herein as **Attachment J.8**. The Contractor shall be bound by the prevailing wage rates for the term of the contract. If the Courts exercise any option year, the Contractor shall be bound by the wage determinations in effect at that time.

PART II

SECTION I - CONTRACT CLAUSES

I.1 Applicability of General Provisions Applicable to the D.C. Courts Contracts.

The General Provisions Applicable to D.C. Courts Contracts (Attachment J. 1) shall be applicable to the contract resulting from this solicitation.

I.2 Restriction On Disclosure and Use of Data.

Offerors who include in their proposals data that they do not want disclosed to the public or used by the Courts except for use in the procurement process shall so state in their proposal.

I.3 Ethics in Public Contracting.

The Offeror shall familiarize itself with the Court's policy entitled "Ethics In Public Contracting". The offeror shall abide by such provisions in submission of its proposal and performance of any contract awarded. See Attachment J.3.

I.4 Disputes.

Any dispute arising under or out of this contract is subject to the provisions of Chapter 8 of the Procurement Guidelines of the District of Columbia Courts.

I.5 Laws and Regulations.

All applicable laws, Courts rules, procurement guidelines and regulations shall apply to the contract throughout, and they will be considered to be included in the contract the same as though herein written out in full.

I.6 Non-Discrimination.

The Contractor agrees that it will comply with the nondiscrimination requirements set forth in D.C. Code, Section 2-1402.11(Supp. 2006) which will be incorporated into any contract awarded. The Contractor agrees to comply with requests from the Courts to support the Contractor's adherence to this section. See Attachment J.4.

I.7 Examination of Books and Records.

The Contracting Officer or any of the Contracting Officer's duly authorized representatives shall, until three years after final payment, have the right to examine any directly pertinent books, documents, papers and record of the Contractor involving transactions related to the contract.

I.8 Record Keeping.

The Contractor shall be expected to maintain complete and accurate records justifying all actual and accrued expenditures. The Contractor's records shall be subject to periodic audit by the Court.

I.9 Subcontracts.

None of the Contractor's work or services hereunder may be subcontracted by the Contractor to any subcontractor without the prior, written consent of the Contracting Officer. Any work or service so subcontracted shall be performed pursuant to a subcontract agreement which the Courts shall have the rights to review and approve prior to its execution. Notwithstanding any such subcontractor approved by the Court, the Contractor shall remain liable to the Courts for all contractors' work and services required hereunder.

I.10 Protest.

I.10.1 Any aggrieved person may protest this solicitation, award or proposed contract award in accordance with Chapter 8 of the Procurement Guidelines of the District of Columbia Courts. Protest shall be filed in writing, within ten (10) working days after the basis of the protest is known (or should have been known), whichever is earlier with the Contracting Officer at:

I.10.1.1 Administrative Services Division
District of Columbia Courts
616 H Street, N.W., Suite 622
Washington, D.C. 20001

- I.10.2 A protest shall include the following:
 - I.10.2.1 Name, address and telephone number of the protester;
 - I.10.2.2 solicitation or contract number;
 - I.10.2.3 Detailed statement of the legal and factual grounds for the protest, including copies of relevant documents;
 - I.10.2.4 Request for a ruling by the Contracting Officer; and
 - I.10.2.5 Statement as to the form of relief requested.

I.11 Insurance

- A. **GENERAL REQUIREMENTS.** The Contractor at its sole expense shall procure and maintain, during the entire period of performance under this contract, the types of insurance specified below. The Contractor shall have its insurance broker or insurance company submit a Certificate of Insurance to the Contracting Officer (CO) giving evidence of the required coverage prior to commencing performance under this contract. In no event shall any work be performed until the required Certificates of Insurance signed by an authorized representative of the insurer(s) have been provided to, and accepted by, the CO. All insurance shall be written with financially responsible companies authorized to do business in the District of Columbia or in the jurisdiction where the work is to be performed and have an A.M. Best Company rating of A- / VII or higher. The Contractor shall require all of its subcontractors to carry the same insurance required herein.

All required policies shall contain a waiver of subrogation provision in favor of the Government of the District of Columbia Courts.

The District of Columbia Courts shall be included in all policies required hereunder to be maintained by the Contractor and its subcontractors (except for workers' compensation and professional liability insurance) as an additional insureds for claims against the District of Columbia Courts relating to this contract, with the understanding that any affirmative obligation imposed upon the insured Contractor or its subcontractors (including without limitation the liability to pay premiums) shall be the sole obligation of the Contractor or its subcontractors, and not the additional insured. The additional insured status under the Contractor's and its subcontractors' Commercial General Liability insurance policies shall be affected using the ISO Additional Insured Endorsement form CG 20 10 11 85 (or CG 20 10 07 04 **and** CG 20 37 07 04) or such other endorsement or combination of endorsements providing coverage at least as broad and approved by the CO in writing. All of the Contractor's and its subcontractors' liability policies (except for workers' compensation and professional liability insurance)

shall be endorsed using ISO form CG 20 01 04 13 or its equivalent so as to indicate that such policies provide primary coverage (without any right of contribution by any other insurance, reinsurance or self-insurance, including any deductible or retention, maintained by an Additional Insured) for all claims against the additional insured arising out of the performance of this Statement of Work by the Contractor or its subcontractors, or anyone for whom the Contractor or its subcontractors may be liable. These policies shall include a separation of insureds clause applicable to the additional insured.

If the Contractor and/or its subcontractors maintain broader coverage and/or higher limits than the minimums shown below, the District requires and shall be entitled to the broader coverage and/or the higher limits maintained by the Grantee and subcontractors.

1. Commercial General Liability Insurance (“CGL”) - The Contractor shall provide evidence satisfactory to the CO with respect to the services performed that it carries a CGL policy, written on an occurrence (not claims-made) basis, on Insurance Services Office, Inc. (“ISO”) form CG 00 01 04 13 (or another occurrence-based form with coverage at least as broad and approved by the CO in writing), covering liability for all ongoing and completed operations of the Contractor, including ongoing and completed operations under all subcontracts, and covering claims for bodily injury, including without limitation sickness, disease or death of any persons, injury to or destruction of property, including loss of use resulting therefrom, personal and advertising injury, and including coverage for liability arising out of an Insured Contract (including the tort liability of another assumed in a contract) and acts of terrorism (whether caused by a foreign or domestic source). Such coverage shall have limits of liability of not less than \$1,000,000 each occurrence, a \$2,000,000 general aggregate (including a per location or per project aggregate limit endorsement, if applicable) limit, a \$1,000,000 personal and advertising injury limit, and a \$2,000,000 products-completed operations aggregate limit.

All insurance required by this paragraph 3 shall include a waiver of subrogation endorsement for the benefit of Government of the District of Columbia Courts.

2. Professional Liability Insurance (Errors & Omissions) - The Contractor shall provide Professional Liability Insurance (Errors and Omissions) to cover liability resulting from any error or omission in the performance of professional services under this Contract. The policy shall provide limits of \$1,000,000 per claim or per occurrence for each wrongful act and \$2,000,000 annual aggregate. The Contractor warrants that any applicable retroactive date precedes the date the Contractor first performed any professional services for the District of Columbia Courts and that continuous coverage will be maintained or an extended reporting period will be exercised for a period of at least ten years after the completion of the professional services.

3. Sexual/Physical Abuse & Molestation - The Contractor shall provide evidence satisfactory to the Contracting Officer with respect to the services performed that it carries \$1,000,000 per occurrence limits; \$2,000,000 aggregate of affirmative abuse and molestation liability coverage. This insurance requirement will be considered met if the general liability insurance includes an affirmative sexual abuse and molestation endorsement for the required amounts. So called "silent" coverage under a commercial general liability or professional liability policy will not be acceptable.

B. PRIMARY AND NONCONTRIBUTORY INSURANCE

The insurance required herein shall be primary to and will not seek contribution from any other insurance, reinsurance or self-insurance including any deductible or retention, maintained by the District of Columbia Courts.

- C. DURATION. The Contractor shall carry all required insurance until all contract work is accepted by the District of Columbia Courts, and shall carry listed coverages for ten years for construction projects following final acceptance of the work performed under this contract and two years for non-construction related contracts.

- D. LIABILITY. These are the required minimum insurance requirements established by the District of Columbia Courts. **HOWEVER, THE REQUIRED MINIMUM INSURANCE REQUIREMENTS PROVIDED ABOVE WILL NOT IN ANY WAY LIMIT THE CONTRACTOR'S LIABILITY UNDER THIS CONTRACT.**

- E. CONTRACTOR'S PROPERTY. Contractor and subcontractors are solely responsible for any loss or damage to their personal property, including but not limited to tools and equipment, scaffolding and temporary structures, rented machinery, or owned and leased equipment. A waiver of subrogation shall apply in favor of the District of Columbia Courts.

- F. MEASURE OF PAYMENT. The District shall not make any separate measure or payment for the cost of insurance and bonds. The Contractor shall include all of the costs of insurance and bonds in the contract price.

- G. NOTIFICATION. The Contractor shall ensure that all policies provide that the CO shall be given thirty (30) days prior written notice in the event of coverage and / or limit changes or if the policy is canceled prior to the expiration date shown on the certificate. The Contractor shall provide the CO with ten (10) days prior written notice in the event of non-payment of premium. The Contractor will also provide the CO with an updated Certificate of Insurance should its insurance coverages renew during the contract.

H. CERTIFICATES OF INSURANCE. The Contractor shall submit certificates of insurance giving evidence of the required coverage as specified in this section prior to commencing work. Certificates of insurance must reference the corresponding contract number. Evidence of insurance shall be submitted to:

Maribel Torres
Contract Specialist
616 H Street, N.W.
Suite 612
Washington, DC 20001
Phone: 202-879-5514
torres.maribel@dccsystem.gov

The CO may request and the Contractor shall promptly deliver updated certificates of insurance, endorsements indicating the required coverages, and/or certified copies of the insurance policies. If the insurance initially obtained by the Contractor expires prior to completion of the contract, renewal certificates of insurance and additional insured and other endorsements shall be furnished to the CO prior to the date of expiration of all such initial insurance. For all coverage required to be maintained after completion, an additional certificate of insurance evidencing such coverage shall be submitted to the CO on an annual basis as the coverage is renewed (or replaced).

- I. DISCLOSURE OF INFORMATION. The Contractor agrees that the Courts may disclose the name and contact information of its insurers to any third party which presents a claim against the Courts for any damages or claims resulting from or arising out of work performed by the Contractor, its agents, employees, servants or subcontractors in the performance of this contract.
- J. CARRIER RATINGS. All Contractor's and its subcontractors' insurance required in connection with this contract shall be written by insurance companies with an A.M. Best Insurance Guide rating of at least A- VII (or the equivalent by any other rating agency) and licensed in the in the District.

I.12 **Cancellation Ceiling.**

- I.12.1 In the event of cancellation of the contract because of no appropriation for any fiscal year after fiscal year 2022, there shall be a cancellation ceiling of zero dollars representing reasonable preproduction and nonrecurring costs, which would be applicable to the items or services being furnished and normally amortized over the life of the contract.

PART III
LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS
SECTION J - LIST OF ATTACHMENTS

- J.1** **General Provisions Applicable to D.C. Courts Contracts**
- J.2** **Anti-Collusion Statement**
- J.3** **Ethics in Public Contracting**
- J.4** **Non-Discrimination**
- J.5** **Certification of Eligibility**
- J.6** **Tax Certification Affidavit**
- J.7** **District of Columbia Courts Release of Claims**
- J.8** **Wage Determination No.2015-4281, Revision No.: 17, dated 12/21/2020**
- J.9** **Past Performance Evaluation Form**
- J.10** **Criminal Background Check Authorization**
- J.11** **Metropolitan Police Department, Washington DC, Criminal History Request**
- J.12** **Security Clearance Form**
- J.13** **District of Columbia -Child Protection Register (CPR) Check -**
https://cfsa.dc.gov/sites/default/files/dc/sites/cfsa/publication/attachments/CPR_Check_Application_FINAL_030818_English_fillable.pdf
- J.14** **State of Maryland-Child Protective Services Program -**
<https://dhs.maryland.gov/documents/Child%20Protective%20Services/1279A%20Background%20Clearance%20Form.pdf>
- J.15** **Virginia Department of Social Services/Child Protective Services**
Central Registry Release of Information Form -
https://www.dss.virginia.gov/files/division/licensing/background_index_childrens_facilities/founded_cps_complaints/032-02-0151-12-eng.pdf

NOTE:

1. **Submit Attachments J. 2, J.3, J.4, J.5, J.6, & J.7 with your Price Proposal under Tab B-Contractual Information, 3. Certification, Affidavits and other Submissions.**
2. **Submit 3 Attachments J.9 with your Technical Proposal under Tab D-Past Performance.**
3. **After contract award, Attachments J.10, J.11 & J.12 must be submitted by email to the Contract Specialist to request Fingerprint Appointment(s) for each proposed staff and any proposed volunteers.**
 - J.10 Criminal Background Check Authorization**
 - J.11 Metropolitan Police Department, Washington DC, Criminal History Request**
 - J.12 Security Clearance Form**
4. **After contract award, Original Forms Only of Attachments J.13, J.14 & J.15 (No copies or email accepted) must be submitted to:**

Mail:

Ms. Princess Duffy
Office Services Assistant
Administrative Services Division
DC Courts
616 H St, NW, 6th Floor
202-879-0476

Hand-Carry:

Ms. Princess Duffy
Office Services Assistant
Administrative Services Division
DC Courts
701 7th Street, N.W, 6th Floor
202-879-0476

J.13 - District of Columbia -Child Protection Register (CPR) Check -
https://cfsa.dc.gov/sites/default/files/dc/sites/cfsa/publication/attachments/CP_R_Check_Application_FINAL_030818_English_fillable.pdf

J.14 - State of Maryland-Child Protective Services Program -
<https://dhs.maryland.gov/documents/Child%20Protective%20Services/1279A%20Background%20Clearance%20Form.pdf>

J.15 - Virginia Department of Social Services/Child Protective Services Central Registry Release of Information Form -
https://www.dss.virginia.gov/files/division/licensing/background_index_child_rens_facilities/founded_cps_complaints/032-02-0151-12-eng.pdf

The DC Courts will forward all criminal background forms (J.13 thru J.15) to applicable locations (DC, MD and VA) and cover applicable fees. DO NOT SUBMIT ANY CHECK WITH THESE FORMS. Go to the above websites to download attachments J.13 thru J.15.

PART IV

REPRESENTATIONS AND INSTRUCTIONS

SECTION K - REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS

K.1 **Certification Regarding a Drug-Free Workplace.**

K.1.1 Definitions. As used in this provision:

K.1.1.1 "Controlled substance" means a controlled substance in schedules I through V of section 202 of the Controlled Substances Act (21 U.S.C.) and as further defined in regulation at 21 CFR 1308.11 - 1308.15.

K.1.1.2 "Conviction" means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes.

K.1.1.3 "Criminal drug statute" means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, possession or use of any controlled substance.

K.1.1.4 "Drug-free workplace" means the site (s) for the performance of work done by the Contractor in connection with a specific contract at which employees of the Contractor are prohibited from engaging in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance.

K.1.1.5 "Employee" means an employee of a Contractor directly engaged in the performance of work under a Government contract. "Directly engaged" is defined to include all direct costs employees and any other Contractor employee who has other than a minimal impact or involvement in contract performance.

K.1.1.6 "Individual" means an offeror/contractor that has no more than one employee including the offeror/contractor.

K.1.2 By submission of its offer, the offeror, if other than an individual who is making an offer that equals or exceeds \$25,000.00, certifies and agrees, that with respect to all employees of the offeror to be employed under a contract resulting from this solicitation, it will - no later than 30 calendar days after contract award (unless a longer period is agreed to in writing), for contracts of 30 calendar days or more

performance duration, or as soon as possible for contract of less than 30 calendar days performance duration, but in any case, by a date prior to when performance is expected to be completed.

- K.1.2.1 Publish a statement notifying such employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition;
- K.1.2.2 Establish an ongoing drug-free awareness program to inform such employees about -
- (i) The dangers of drug abuse in the workplace;
 - (ii) The Contractor's policy of maintaining a drug-free workplace;
 - (iii) Any available drug counseling, rehabilitation, and employee assistance program; and
 - (iv) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
- K.1.2.3 Provide all employees engaged in performance of the contract with a copy of the statement required by subparagraph K.1.2.1 of this provision;
- K.1.2.4 Notify such employees in writing in the statement required by subparagraph K.1.2.1 of this provision that, as a condition of continued employment on the contract resulting from this solicitation, the employee will
- (i) Abide by the terms of the statement; and
 - (ii) Notify the employer in writing of the employee's conviction under a criminal drug statute for a violation occurring in the workplace no later than 5 calendar days after such conviction;
- K.1.2.5 Notify the Contracting Officer in writing within 10 calendar days after receiving notice under subdivision K.1.2.4 (ii) of this clause, from an employee or otherwise receiving actual notice of such conviction;
- K.1.2.6 The notice shall include the position title of the employee; and
- K.1.2.7 Within 30 calendar days after receiving notice under subdivision K.1.2.4 (ii) of this provision of a conviction, take one of the following actions with respect to any

employee who is convicted of a drug abuse violation occurring in the workplace:

- (i) Take appropriate personnel action against such employee, up to and including termination; or
- (ii) Require such employee to satisfactorily participate in drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency.

K.1.2.8 Make a good faith effort to maintain a drug-free workplace through implementation of subparagraphs K.1.2.1 through K.1.2.6 of this provision.

K.1.3 By submission of its offer, the offeror, if an individual who is making an offer of any dollar value, certifies and agrees that the offeror will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in the performance of the contract resulting from this solicitation.

K.1.4 Failure of the offeror to provide the certification required by paragraphs K.1.2 or K.1.3 of this provision, renders the offeror unqualified and ineligible for award. (See FAR 9.104-1(g) and 19-602-1(a)(2) (i) and (ii).

K.1.5 In addition to other remedies available to the Government, the certification in paragraphs K.1.2 or K.1.3 of this provision concerns a matter within the jurisdiction of an agency of the United States and the making of a false, fictitious, or fraudulent certification may render the maker subject to prosecution under Title 18, United States Code, Section 1001.

K.1.6 **CERTIFICATION REGARDING A DRUG-FREE WORKPLACE**

Print Name of Authorized
Representative

Title

Signature of Authorized
Representative

K.2. ACKNOWLEDGMENT OF AMENDMENTS

The Offeror acknowledges receipt of Addenda to the solicitation and related documents numbered and dated as follows:

AMENDMENT NO.	DATE	AMENDMENT NO.	DATE

NOTE: Offeror may acknowledge addendum here or on addendum or both.

K.3. BUY AMERICAN CERTIFICATION

The Offeror hereby certifies that each end product, except the end products listed below, is a domestic end product (as defined in Clause 28 of the District of Columbia Courts General Contract Provisions), and that components of unknown origin are considered to have been mined, produced, or manufactured outside the United States.

EXCLUDED END PRODUCTS	COUNTRY OR ORIGIN
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K.4. OFFICERS NOT TO BENEFIT CERTIFICATION

Each Offeror shall check one of the following:

- ___ (a) No person listed in Clause 21 of the District of Columbia Courts General Contract Provisions will benefit from this contract.
- ___ (b) The following person(s) listed in Clause 21 of the District of Columbia Courts General Contract Provisions may benefit from this contract. For each person listed, attach the affidavit required by Clause 21 of the District of Columbia Courts General Contract Provisions.

K.5. CERTIFICATION OF INDEPENDENT PRICE DETERMINATION

- (a) Each signature on the proposal is considered to be a certification by the signatory that:
 - (1) The prices in this proposal have been arrived at independently, without, for the purpose of restricting competition, any consultation, communication, or agreement with any offeror or competitor relating to (i) those prices, (ii) the intention to submit a proposal, or (iii) the methods or factors used to calculate the price proposal;
 - (2) The prices in this proposal have not been and will not be knowingly disclosed by the Offeror, directly or indirectly, to any other offeror or competitor before proposal opening unless otherwise required by law; and
 - (3) No attempt has been made or will be made by the Offeror to induce any other concern to submit or not to submit a proposal for the purpose of restricting competition.

- (b) Each signature on the proposal is considered to be a certification by the signatory that the signatory:
 - (1) Is the person in the Offeror’s organization responsible for determining the prices being offered in this proposal, and that the signatory has not participated and will not participate in any action contrary to subparagraphs (a) (1) through (a) (3) above; or
 - (2) (i) Has been authorized, in writing, to act as agent for the following principals in certifying that those principals have not participated, and will not participate in any action contrary to subparagraphs (a) (1) through (a) (3) above:

(insert full name or person(s) in the organization responsible for determining the prices offered in this proposal and the title of his or her position in the Offeror’s organization);
 - (ii) As an authorized agent, does certify that the principals named in subdivision (b) (2) (1) above have not participated, and will not participate, in any action contrary to subparagraphs (a) (1) through (a) (3) above; and

(iii) As an agent, has not participated, and will not participate, in any action contrary to subparagraphs (a) (1) through (a) (3) above.

(c) If Offeror deletes or modifies subparagraph (a) (2) above, the Offeror must furnish with its proposal a signed statement setting forth in detail the circumstances of the disclosure.

K.6. TYPE OF BUSINESS ORGANIZATION

Offeror operates as () an individual, () a partnership, () a nonprofit organization, () a corporation, incorporated under the laws of the State of _____, () a joint venture, () other.

K.7. PAYMENT IDENTIFICATION NO.

The District of Columbia Courts utilizes an automated vendor database. All firms are required to submit their Federal Tax Identification Number. Individuals must submit their social security numbers.

Please list below applicable vendor information:

Federal Tax Identification Number: _____

Or

Social Security Number: _____

Dun and Bradstreet Number: _____

Legal Name of Entity Assigned this Number: _____

Street Address and/or Mailing Address: _____

City, State, and Zip Code: _____

Type of Business: _____

Telephone Number: _____

Fax Number: _____

E-mail: _____

PAYMENTS UNDER TERMS OF ANY CONTRACT RESULTING FROM THIS SOLICITATION WILL BE HELD IN ABEYANCE PENDING RECEIPT OF A VALID FEDERAL TAX IDENTIFICATION NUMBER OR SOCIAL SECURITY NUMBER.

PART IV

REPRESENTATIONS AND INSTRUCTIONS

SECTION L - INSTRUCTIONS, CONDITIONS AND NOTICES TO OFFERORS

L.1 **Proposal Submission and Identification.**

- L.1.1 Proposals shall be submitted **BY EMAIL** to Maribel Torres, Senior Contract Specialist at maribel.torres@dccsystem.gov no later than 2:00 p.m. EST, on Thursday, July 1, 2021. The offeror's "Subject" email shall indicate:

Proposal for Solicitation Number: DCSC-21-RFP-61 CSSD Mentoring/Life Skills Services

L.1.3 **Confidentiality of Submitted Information.**

- L.1.3.1 Offerors who include in their proposals data that they do not want disclosed to the public or used by the District of Columbia Courts except for use in the procurement process shall mark the title page of the proposal document with the following legend:

- L.1.3.1.1 *"This proposal includes data that shall not be disclosed outside the District of Columbia Courts and shall not be duplicated, used or disclosed in whole or in part for any purpose except for use in the procurement process."*

- L.1.3.2 The specific information within the proposal which the offeror is making subject to this restriction announced on the title page must be noted on the individual pages which contain it. The offeror shall mark each page containing confidential information or data it wishes to restrict with the following text:

- L.1.3.2.1 *"Use or disclosure of data contained on this page is subject to the restriction on the title page of this proposal".*

L.1.3.3 Note that the District of Columbia Courts shall have the right to duplicate, use, or disclose the data to the extent consistent with the Court’s internal needs in the procurement process. The Courts may, without permission of the offeror, use, without restriction, information contained in this proposal package if it is obtained from another source.

L.2 **Proposal Information and Format.**

L.2.1 At a minimum, each proposal submitted in response to this RFP shall include sections, as set forth below, which address the approach for the work described in Section "C" - Description/Specifications/Work Statement. The proposal shall include the requisite legal representations, resources which will directly be employed in the project, client references, and a description of similar services provided by the offeror and its key personnel. Failure to address adequately any of these areas may result in the proposal being eliminated from consideration for award.

L.2.2 Proposals shall be prepared simply and economically, providing a straightforward, concise delineation of offeror’s capabilities to satisfy the requirements of this RFP. Colored displays or promotional material are not desired or preferred, but pages must be numbered. **The proposal shall be prepared in two volumes. Volume I – Technical Proposal and Volume II - Price Proposal.**

DO NOT INCLUDE ANY PRICE INFORMATION IN THE TECHNICAL PROPOSAL.

L.2.3 **Volume I - Technical Proposal shall comprise the following tabs and information: (See example below)**

Points	Tab A	Technical Approach – Identify evidenced based practice, best practice, or emerging practice
0-40		<ol style="list-style-type: none"> 1. Plan of Implementation, Administration, and Evaluation of Practice 2. Understanding the requirements of the RFP and completeness in response to the RFP 3. Completeness in the understanding and description of the Evidence-Based Practice or Emerging/Best Practice proposed by the Contractor 4. Complete organizational chart/structure showing

		individuals who will be responsible for the delivery of the services specified in the solicitation
0-10	Tab B	<p>Staffing Capability</p> <ol style="list-style-type: none"> 1. Proposed Staffing Resumes 2. Proposed Number of Staff to implement the proposed technical approach 3. Proposed design and description of the programs ability to match mentors and youth based on youth’s needs and social interests
0-30	Tab C	<p>Proposed Evidenced Based Practice, Best Practice or Emerging Practice</p> <p>Practice/Program Description demonstrates an understanding of the requirements and includes the following components:</p> <ul style="list-style-type: none"> • Interactions and Activities that improve self-confidence • Interactions and Activities that improve a youth’s ability to express their feelings • Interactions and Activities that improve decision-making skills • Outcomes that improve academic performance <p>Program activities that include opportunities to expand comprehension, build skill mastery, and also increase facility to analyze, synthesize and evaluate.</p> <p>Program activities are relevant to the lives of its young people</p> <p>Program provides opportunities for youth to become competent and thoughtful speakers and listeners.</p> <p>Program provides opportunities for youth to develop scientific reasoning and skill building.</p>

		<p>Program provides opportunities for youth to connect social studies/historical events and ideas to their current lives and visions of the future.</p> <p>Program encourages youth to express themselves creatively and to appreciate creative expression.</p> <p>Program provides opportunities for youth to develop technology skills to explore and express ideas, exchange information, solve problems and meaning. 1*</p>
0-10	Tab D	<p>Past Performance:</p> <p>List of all references and/or submit Attachment J.9. Please refer to Clause L.2.3.2 PAST PERFORMANCE</p> <p>Please describe and detail evidence and measures of successful past performance providing mentoring services to youth. Include quantitative indicators</p>
0-10	Tab E	<p>Quality Assurance Plan – Please Refer to Clause C.20 of the solicitation.</p> <p>The plan shall include an identified monitoring system covering all the services, and methods for identifying and preventing deficiencies in the quality of services.</p> <p>The quality assurance plan will prevent fraudulent billing for services and outline how the contractor will rectify the matter, if internal or external (court) audits determine that billing may be fraudulent.</p>

L.2.3.1 Technical Approach - Identify evidenced based practice, best practice, or emerging practice

The offeror shall provide a **comprehensive plan to accomplish the work described in Section “C” – Description/Specifications/Statement of Work.** This shall include:

L.2.3.1.1 Plan of Implementation, Administration, and Evaluation of Practice.

1 * DC Children and Youth Investment Trust Corporation. (2008). A field guide to best practices and indicators of derive out-of-school time programs in the District of Columbia. Washington, D.C.

- L.2.3.1.2 Understanding the requirements of the RFP and completeness in response to the RFP.
- L.2.3.1.3 Completeness in the understanding and description of the Evidence-Based Practice or Emerging/Best Practice proposed by the Contractor.
- L.2.3.1.4 Complete organizational chart/structure showing individuals who will be responsible for the delivery of the services specified in the solicitation.

- L.2.3.2 **Past Performance:**
 - L.2.3.2.1 The information requested in this section shall facilitate the evaluation of the Offeror's past performance in delivering the Court's requirements as described herein. Offeror without a record of relevant past performance or for whom information on past performance is not available, the offeror may not be evaluated favorably or unfavorably on past performance.
 - L.2.3.2.2 The Offeror shall provide any information to substantiate the Offeror's past performance in completing the requirements of Section C. The Offeror shall provide the following information:
 - L.2.3.2.3 References: The offeror shall submit a list of **all** references for which services of this nature have been provided in the past three (3) years to include information about previously performed District, Federal or private entity contracts of equal or large size providing similar and/or services, inclusive of dates of contract. The reference shall include the name, address, telephone number, and e-mail address of the contact person. Attachments must be submitted with technical proposal on the response due date and time.
 - L.2.3.2.4 In addition, the offeror shall have three (3) references complete a Past Performance Evaluation Form (Attachment J.8). This information will be used to query previous customers regarding Offerors past performance on contracts. Offerors shall assure that customers listed in the proposal complete and sign the Performance Evaluation Form and return them with the technical proposal submission. For each reference contacted, the contact person will be requested to confirm the Period of performance, dollar amount, Timeliness of Performance, Cost Control Business Relations and Customer Satisfaction.

L.2.3.2.5 Past performance information will be used for both responsibility determinations and as an evaluation factor against which Offeror’s relative ranking will be compared in accordance with the evaluation criteria set forth in Section M. The Court will focus on information that demonstrates quality of performance relative to the similarity of scope, magnitude and complexity to that detailed in the RFP. In determining the rating for the past performance, the Court may give consideration to the contracts, which are relevant to the RFP.

L.2.3.2.6 The Court reserves the right to contact the owners of projects known to have been completed within the last three (3) years, but not supplied as the 3 past performance form references, and the information received may be used in the evaluation of past performance.

L.2.4 Volume II – Price Proposal shall comprise the following tabs:

Tab A	Price Information – Base on your proposal, identify the price(s) for evidenced based practice, best practice, or emerging practice services to be provided by your company.
Tab B	Contractual Information – all other required information as specified on clauses 1. L.2.4.1 – General Information, 2. L.2.4.2 – Disclosure, and 3. L.2.4.3 - Certification, Affidavits and Other Submissions 4. Section A - Solicitation/Offer/Award Form (Signed 1 st page of the Solicitation)

L.2.4.1 General Information. (Submit this information under the Price Proposal – Tab B). Each Offeror must provide the following information in this section:

L.2.4.1.1 Whether the offeror is a corporation, joint venture, partnership (including type of partnership) or individual;

L.2.4.1.2 Ownership structure;

L.2.4.1.3 Ownership by foreign corporation with an interest exceeding five (5) percent.

L.2.4.1.4 Articles of incorporation, partnership or joint venture agreement;

L.2.4.1.5 Copy of any current license, permit, registration or certification to transact business

in the District of Columbia, if required by law to obtain such license, permit, registration or certification;

L.2.4.1.6 If the offeror is a partnership or joint venture, names of general partners or joint ventures, and copies of any joint venture or in agreements; and

L.2.4.1.7 Name, address, and current phone number of offeror's contact person.

L.2.4.2 Disclosure (Submit this information under the Price Proposal – Tab B). This section of the proposal shall include the disclosure information described below:

L.2.4.2.1 Disclosure details of any legal action or litigation past or pending against the offeror;

L.2.4.2.2 A statement that the offeror knows of no conflict between its interests and those of the District of Columbia Courts; and further that the offeror knows of no facts or circumstances that might create the appearance of a conflict between its interests and those of the District of Columbia Courts; and

L.2.4.2.3 The offeror is current in its tax obligation to the District of Columbia.

L.2.4.3 Certifications, Affidavits and Other Submissions. (Submit this information under the Price Proposal – Tab B)

L.2.4.3.1 Offerors shall complete and return with their Price Proposal – Tab B **Attachment J.2** - Anti-Collusion Statement, **Attachment J.3** – Ethics in Public Contracting, **Attachment J.4** - Non-Discrimination, **Attachment J.5** - Certification of Eligibility, **Attachment J.6** - Tax Certification Affidavit and Section K- **REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS, Sections K.1 to K.7.**

L.2.4.4 Section A of the Solicitation

The Offerors must complete, sign and return with their Price Proposal -Tab B Section A - Solicitation/Offer/Award Form (1st page of the solicitation)

L.3 Proposal Submission Date and Time, Late Submission, Modifications and Withdrawals.

L.3.1 Proposals shall be submitted no later than the date and time specified in the solicitation section L.1. Proposals, modifications to proposals, or requests for

withdrawal that are received in the designated Courts office after the exact local time specified above, are "late" and shall be considered only if they are received before the award is made and one (1) or more of the following circumstances apply:

- L.3.1.1 The proposal or modification was sent by registered or certified mail no later than the fifth (5th) calendar day before the date specified for receipt of offers;
- L.3.1.2 The proposal or modification was sent by mail and it is determined by the Contracting Officer that the late receipt at the location specified in the solicitation was caused by mishandling by the Courts after receipt; or
- L.3.1.3 The proposal is the only proposal received.
- L.3.2 The only acceptable evidence to establish the date of a late proposal, late modification or late withdrawal sent either by registered or certified mail shall be a U.S. or Canadian Postal Service postmark on the wrapper or on the original receipt from the U.S. or Canadian Postal Service. If neither postmark shows a legible date, the proposal, modification or withdrawal shall be deemed to have been mailed late. When the postmark shows the date but not the hour, the time is presumed to be the last minute of the date shown. If no date is shown in the postmark, the proposal shall be considered late unless the offeror can furnish evidence from the postal authorities of timely mailing.
- L.3.3 A late proposal, late request for modification or late request for withdrawal shall not be considered, except as provided in this section.
- L.3.4 A late modification of a successful proposal which makes its terms more favorable to the Courts shall be considered at any time it is received and may be accepted.
- L.3.5 A late proposal, late modification or late withdrawal of offer that is not considered shall be held unopened, unless opened for identification, until after award and then retained with unsuccessful offers resulting from this solicitation.

L.4 **Questions.**

- L.4.1 Questions concerning this Request For Proposals must be directed by **e-mail** to:

Maribel Torres, Senior Contract Specialist
Procurement and Contracts Branch
Administrative Services Division
District of Columbia Courts
616 H Street, N.W., Suite 612

Washington, D.C. 20001

E-mail address: maribel.torres@dccsystem.gov

L.4.2 For further information on submission of questions, please refer to section L.5 of this RFP.

L.5 **Explanation to Prospective Offerors.**

L.5.1 **Any prospective offeror desiring an explanation or interpretation of this solicitation must request it by email no later than Monday, June 14, 2021, by 1:00 p.m.** Requests should be directed to the procurement contact person at the e-mail address listed in Section L.4. **ANY RESPONSE TO QUESTIONS AND AMENDMENTS TO THE SOLICITATION WILL BE POSTED TO THE DC COURTS WEBSITE at <https://www.dccourts.gov/about/procurement-contracts-branch> UNDER SOLICITATIONS.** Oral explanations or instructions given before the award of the contract will not be binding.

L.6 **Changes to the RFP.**

L.6.1 The terms and conditions of this RFP may only be modified by written addenda issued by the Contracting Officer, any oral representations to the contrary notwithstanding.

L.7 **Contract Award.**

L.7.1 The Courts intend to make multiple awards to responsible offerors whose proposal represents the best value to the Courts taking into consideration the evaluation factors set forth in Section M.

L.7.2 The Courts may award a contract on the basis of initial offers received, without discussion. Therefore, each initial offer should contain the offeror's best terms from a standpoint of price, technical, and other factors.

L.7.3 **Final Proposal Revisions (FPRs).**

The Courts may award a contract upon the basis of initial offers received, without discussions. Therefore, each initial offer shall contain the offeror's best terms from a cost and technical standpoint. However, if discussions are held with offerors, all offerors within the competitive range will be notified regarding the holding of discussions and will be provided an opportunity to submit written Final Proposal Revisions at the designated date and time. If any modification is submitted, it must be received by the date and time specified and is subject to the

"Late Submissions, Modifications and Withdrawals of Proposals" provisions of this solicitation. After receipt of Final Proposal Revisions, no discussions will be reopened unless the Contracting Officer determines that it is clearly in the Courts best interest to do so. If discussions are reopened, the Contracting Officer shall issue an additional request for Final Proposal Revisions to all offerors still within the competitive range.

L.8 Cancellation of Award.

L.8.1 The District of Columbia Courts reserve the right, without liability to the Court, to cancel the award of any contract at any time prior to the approval of a formal written contract signed by the Executive Officer and Administrative Officer of the District of Columbia Courts.

L.9 Official Offer.

L.9.1 Offers signed by an agent shall be accompanied by evidence of that agent's authority unless that evidence has been previously furnished to the Contracting Officer.

L.10 Retention of Proposals.

L.10.1 All proposal documents shall be the property of the District of Columbia Courts and retained by the Courts, and therefore will not be returned to the offerors. One (1) copy of each proposal shall be retained for official files and will become a public record after the award and open to public inspection. It is understood that the proposal will become a part of the official file on this matter without obligation on the part of the Courts except as to the disclosure restrictions contained in Section L.1.3.

L.11 Public Disclosure under FOIA.

L.11.1 Trade secrets or proprietary information submitted by an offeror in connection with procurement shall not be subject to public disclosure under the District of Columbia Freedom of Information Act (FOIA). This Act is not applicable to the Court. However, the offeror must invoke the protection of this section prior to or upon submission of the data or other materials; must identify the specific area or scope of data or other materials to be protected; and state the reasons why protection is necessary. A blanket proscription that the offeror's entire proposal is proprietary will have no effect whatsoever.

L.12 **Examination of Solicitation.**

L.12.1 Offerors are expected to examine the Statement of Work and all instructions and attachments in this solicitation. Failure to do so will be at the offeror's risk.

L.13 **Acknowledgment of Amendments.**

L.13.1 Offerors shall acknowledge receipt of any amendment to this solicitation by (a) signing and returning the amendment; (b) identifying the amendment number and date in the proposal; or (c) letter. The District of Columbia Courts must receive the acknowledgment by the date and time specified for receipt of offers. Offeror's failure to acknowledge an amendment may result in rejection of the offer.

L.14 **Right to Reject Proposals.**

L.14.1 The Courts reserve the right to reject, in whole or in part, any and all proposals received as the result of this RFP.

L.15 **Proposal Preparation Costs.**

L.15.1 Each offeror shall bear all costs it incurs in providing responses to this RFP and for providing any additional information required by the Courts to facilitate the evaluation process. The successful offeror shall also bear all costs incurred in conjunction with contract development and negotiation.

L.16 **Prime Contractor's Responsibilities.**

L.16.1 Each offeror may propose services that are provided by others, but any service(s) proposed must meet all of the requirements of this RFP.

L.16.2 If the offeror's proposal includes services provided by others, the offeror will be required to act as the prime Contractor for all such items and must assume full responsibility for the procurement, delivery and quality of such services. The Contractor will be considered the sole point of contact with regard to all stipulations, including payment of all charges and the meeting of all requirements of this RFP.

L.17 **Contract Type.**

L.17.1 **This is a labor hour with fixed hourly rate contract plus reimbursement for obtaining the insurance coverage as required by Clause I.11 of the solicitation.**

L.18 **Failure to Respond to Solicitation.**

L.18.1 In the event that a prospective offeror does not submit an offer in response to the solicitation, the prospective offeror should advise the Contracting Officer by letter or postcard whether the prospective offeror wants any future solicitations for similar requirements. If the prospective offeror does not submit an offer for three successive offer openings and does not notify the Contracting Officer that future solicitations are desired, the prospective offeror's name may be removed from applicable mailing list.

L.19 **Signing Offers and Certifications.**

L.19.1 Each offer must provide a full business address and telephone number of the offeror and **BE SIGNED BY THE PERSON OR PERSONS LEGALLY AUTHORIZED TO SIGN CONTRACTS.** All correspondence concerning the offer or resulting contract will be mailed to the address shown above on the offer in the absence of written instructions from the offeror or contractor to the contrary. Any offer submitted by a partnership must be signed with the partnership name by a general partner with authority to bind the partnership. Any offer submitted by a corporation must include the signature and title of the person having authority to sign for the corporation. Upon request, an offeror shall provide to the Courts satisfactory evidence of authority of the person signing on behalf of the corporation. If an agent signs an offer, the offeror shall submit to the Contracting Officer, the agent's authority to bind the offeror. Offeror shall complete and sign all Representations and Acknowledgments, as appropriate. Failure to do so may result in the offer being rejected.

L.20 **Errors in Offers.**

L.20.1 Offerors shall fully inform themselves as to all information and requirements contained in the solicitation. Failure to do so will be at the offeror's risk. In the event of a discrepancy between the unit price and the extended price, the unit price shall govern.

L.21 **Authorized Negotiators.**

L.21.1 The offeror shall include in its proposal a statement indicating those persons authorized to negotiate on the offeror's behalf with the District of Columbia Courts in connection with this Request for Proposals: (list names, titles, and telephone numbers of the authorized negotiators). Offerors are expected to examine the Statement of Work and all instructions and attachments in this solicitation. Failure to do so will be at the offeror's risk.

L.22 **Acceptance Period.**

L.22.1 The Offeror agrees, if its offer is accepted within one hundred twenty (120) days from the date specified in this solicitation for the submission of proposals, or if its a Final Proposal Revision (FPR) is accepted within one hundred twenty (120) days from the date specified for submission thereof to furnish services at the price stated in the Price proposal, delivered or performed at the designated place within the time specified in this solicitation.

PART V

SECTION M - EVALUATION FACTORS

M.1 Evaluation for Award.

The Courts intend to make an award to the responsible firm whose proposal represents the best value to the Courts. The evaluations factors are listed below on Section M.2 Evaluation Criteria. The Courts may award a contract upon the basis of initial offers received, without discussions. Therefore, each initial offer shall contain the offeror's best terms from a cost and technical standpoint.

M.2 Evaluation Criteria.

The evaluation factors set forth below shall be used to evaluate each proposal. The maximum points for technical are 100 total points. The criteria for evaluating the proposals and their respective points are as follows:

ITEM No.	EVALUATION CRITERIA	MAXIMUM POINTS
M.2.1	Technical Approach (The contractor must submit all information requested on sections L.2.3 Tab A and L.2.3.1)	0-40
M.2.2	Staffing Capability (The contractor must submit all information requested on sections L.2.3 Tab B)	0-10
M.2.3	Proposed Evidenced Based Practice, Best Practice, or Emerging Practice (The contractor must submit all information requested on sections L.2.3 Tab C)	0-30
M.2.3	Past Performance (The contractor must submit all information requested on sections L.2.3 Tab D and L.2.3.2)	0-10
M.2.4	Quality Assurance Plan (The contractor must submit all information requested on sections C.20 and L.2.3 Tab E)	0-10
	TOTAL	100

M.3 Prospective Contractor's Responsibility.

M.3.1 In order to receive an award under this RFP, the Court's Contracting Officer must determine that the prospective contractor has the capability in all respects to perform fully the contract requirements. To be deemed responsible, a prospective contractor must establish that it has:

- M.3.1.1 Financial resources adequate to perform the contract, or the ability to obtain them;
 - M.3.1.2 Ability to comply with the required or proposed delivery or performance schedule, taking into consideration all existing commercial and governmental business commitments;
 - M.3.1.3 A satisfactory record of performance;
 - M.3.1.4 The necessary organization, experience, accounting and operational control, and technical skills, or the ability to obtain them;
 - M.3.1.5 Compliance with the applicable District licensing, tax laws, and regulations;
 - M.3.1.6 The necessary production, construction, and technical equipment and facilities, or the ability to obtain them; and
 - M.3.1.7 Other qualifications and eligibility criteria necessary to receive an award under applicable laws and regulations.
- M.3.2 The Courts reserves the right to request from a prospective contractor information necessary to determine the prospective contractor's responsibility. Information is to be submitted upon the request of the Courts within the time specified in the request. Failure of an offeror to comply with a request for information may subject the offeror's proposal to rejection on responsibility grounds. If a prospective contractor fails to supply the requested information, the Court's Contracting Officer shall make the determination of responsibility or nonresponsibility based on available information. If the available information is insufficient to make a determination of nonresponsibility, the Court's Contracting Officer shall determine the offeror to be nonresponsible.